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Audi
Truth in Engineering 

Audi Elsa Newsletter

Edition 67: December 23, 2013

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Audi Technical Assistance Center Holiday Hours

The Audi Technical Assistance Center holiday schedule will be as follows:

December 24, 25	Closed (Christmas)
December 23, 26, 27, 28, 30	Open 9:00 a.m.–5:00 p.m. Eastern time
December 31	Closed (Holiday)
January 1, 2014	Closed (Holiday)

During this time, all repair authorizations will be suspended. Please repair the vehicle and make a TAC contact after the fact for Warranty purposes, even if the vehicle has left the dealership.

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Technical Bulletins

57 Customer autolock setting "Lock when driving" not available in MMI menu (2035173/3)

Model(s)	Year	Vehicle Specific Equipment
A4, A6, Q5	2013-2014	Not Applicable

Condition: Customer may report that the automatic door lock function cannot be deactivated.

Production Solution: There is no production solution. However, the convenience system central control module, J393 (address word 46), can be coded differently to both enable the system configuration option and to set the default to ON or OFF. Or, for non-hybrid Q5 vehicles, the convenience system central control module can be updated with an SVM code.

Note: Any coding changes made will be reset to factory specifications if a software update is performed, an SVM Specified-Actual comparison is performed, or if the convenience system central control module is replaced.

66 Wind noise from exterior rear view mirror (2035673/3)

Model(s)	Year	Vehicle Specific Equipment
Q5	2009-2014	Not Applicable
Q7	2007-2014	Not Applicable

Condition: Customer may report hearing wind noise from the front door area when the vehicle is driven at highway speeds. After diagnosis, it is determined that the source of the wind noise is the exterior rear view mirrors.

Production Solution: Improved mirror components have been implemented in production.

44 Tightening wheel bolts (2010334/5)

Model(s)	Year	Vehicle Specific Equipment
All	1995-2014	Not Applicable

Condition: Wheel bolt requires torque adjustment.

Production Solution: Not applicable.

01 Rough idle at operating temperature (2035617/1)

Model(s)	Year	Vehicle Specific Equipment
A8	2011-2012	4.2FSI

Condition: The customer reports that the engine sporadically may run rough at operating temperature, without significant loss of power or stalling.

Production Solution: Improved software.

01 MIL on; cylinder misfires (DTCs P0300, P0301, P0302, P0303, P0304, P0305, P0306, P0307, P0308) (2032222/3)

Model(s)	Year	Vehicle Specific Equipment
RS5	2013	Not Applicable

Condition:

- MIL may be illuminated.
- One or more misfire DTCs may be stored in the engine control module.
- Replacing the ignition coils and spark plugs does not fix the problem.
 - No drivability issues are present.

Production Solution: Improved software for the ECM.

69 Airbag lamp on; upper limit of side airbag exceeded (2010144/4)

Model(s)	Year	Vehicle Specific Equipment
A3	2006	Not Applicable
A4	2002-2006	Not Applicable
A4 Cabriolet	2003-2006	Not Applicable

Condition:

- The airbag warning lamp is illuminated in the instrument cluster.
- The following sporadic DTCs are stored in the airbag control module, J234 (address word 15):
 - DTC 01217: Igniter for side airbag driver's side -N199-upper limit exceeded
 - DTC 01218: Igniter for side airbag passenger side -N200-

upper limit exceed

Production Solution: The connector under the seat bottom has been eliminated in production. The connector for the side airbag has been optimized for additional clearance.

48 Steering feels stiff when turning (2036032/1)

Model(s)	Year	Vehicle Specific Equipment
A4, Q5	2009-2014	Not Applicable
A5	2008-2014	Not Applicable
A5 Cab	2010-2014	Not Applicable

Condition: The customer states that the steering feels stiff during turning. The condition occurs when the vehicle is stationary.
Production Solution: Improved intermediate steering shaft.

Pending Service Solutions

No new pending service solutions this week.

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Campaigns

REVISION 20U6 - Fuel Line					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
S6, S7	2013-2014	All	All	Verify the open Campaigns/Actions screen in Elsa	Verify the open Campaigns/Actions screen in Elsa

Due to manufacturing tolerance issues, a fuel line in affected vehicles can become damaged over time. If this happens, it could result in a fuel leak. Leaking fuel, in the presence of an ignition source, can lead to a fire.

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Updates

No new updates this week.

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Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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