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Audi Truth in Engineering 

# Audi Elsa Newsletter

Edition 61: November 11, 2013

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## ODIS Quick Reference Guide

Several weeks ago, the ODIS Quick Reference Guide was sent to all dealer technicians (non-corporate users) to assist them in navigating through key ODIS information. For easy access, we are including a link to the document.

Please go to: [www.vwHub.com/snetljct/en/web/audi/offboard-diagnostic-information-system-odis](http://www.vwHub.com/snetljct/en/web/audi/offboard-diagnostic-information-system-odis) to download the ODIS Quick Reference Guide.

## Technical Bulletins

| <b>01 MIL on; fuel rail pressure low (DTC P0087) (2035348/2)</b>   |           |                            |
|--|-----------|----------------------------|
| Model(s)   | Year      | Vehicle Specific Equipment |
| A4, Allroad, A5, A5 Cab  | 2013–2014 | 2.0 TFSI                   |
| <p><b>Condition:</b></p> <ul style="list-style-type: none"> <li>• MIL on.</li> <li>• Customer may report loss of performance.</li> <li>• DTC P008700 (fuel rail pressure too low) may be stored in the engine control module.</li> </ul> <p><b>Production Solution:</b> New software with improved cooling fan strategy.</p> |           |                            |

| <b>57 Vehicle locking system, diagnostic information (2022032/5)</b>  |           |                            |
|---|-----------|----------------------------|
| Model(s)  | Year      | Vehicle Specific Equipment |
| A3  | 2010–2013 | Not Applicable             |
| A4, Q5  | 2009–2015 | Not Applicable             |
| A5  | 2008–2015 | Not Applicable             |
| A5 Cab, TT, R8  | 2010–2015 | Not Applicable             |
| A6  | 2005–2015 | Not Applicable             |
| A7  | 2012–2015 | Not Applicable             |
| Q7  | 2007–2015 | Not Applicable             |
| <p><b>Condition:</b> The customer inquires about the operation of the vehicle locking, and may suggest that the vehicle “locked itself”.</p> <p><b>Production Solution:</b> Not applicable.</p> |           |                            |

| <b>68 Rattle noise from driver side door or dash area (2035626/1)</b>  |           |                            |
|--|-----------|----------------------------|
| Model(s)   | Year      | Vehicle Specific Equipment |
| Q5   | 2013–2014 | Not applicable             |
| <p><b>Condition:</b> Customer may report hearing a buzzing or rattling noise from the driver side dash and/or door area when the vehicle is driven over bumpy roads.</p> <p><b>Production Solution:</b> No production solution available at this time.</p> |           |                            |

**91 Bluetooth call quality issues for caller on other end of call  
(2027718/5)**

| Model(s)               | Year      | Vehicle Specific Equipment            |
|------------------------|-----------|---------------------------------------|
| TT, A5 Cab, A6, A7, A8 | 2011-2014 | Bluetooth hands-free telephone system |

**Condition:** When the driver uses the Bluetooth hands-free telephone system to make a call, the listener on the other end cannot clearly understand the driver. The driver's voice sounds muffled, as if it is being heard from under water.

**Production Solution:** Improved microphone installation procedure and optimized microphone seal starting with January 2012 vehicle production. Microphones with improved seals are at the O3S level or greater.

**91 Sound system has background static with hill-hold active  
(2035013/1)**

| Model(s) | Year      | Vehicle Specific Equipment |
|----------|-----------|----------------------------|
| A3       | 2010-2013 | Not applicable             |

**Condition:** Customer states the radio has a faint background static. This may occur when:

- No audio source is present.
- An audio source with low volume is being played.
  - The vehicle is utilizing hill-hold.

**Production Solution:** Not applicable. This vehicle is out of production.

**96 Lane Change Assistant sporadically inoperative (2034000/3)**

| Model(s) | Year      | Vehicle Specific Equipment |
|----------|-----------|----------------------------|
| A6, A7   | 2011-2013 | Lane Change Assistant      |
| A8       | 2010-2013 | Lane Change Assistant      |

**Condition:** Customer complaint:

- Audi Lane Change Assistant deactivates or is sporadically inoperative.
- Message "Side Assist Unavailable" is displayed in the Driver Information Display when the system deactivates.

Workshop Findings:

- Audi Lane Change Assistant can be activated without issue.
- One or both of the following DTCs is stored in the Lane Change Assistance control module:
  - DTC 02853 (Lane Change Assistance Warning Lamp -K233-Open/Short Circuit to B+)
  - DTC 02854 (Lane Change Assistance Warning Lamp -K234-Open/Short Circuit to B+)

**Production Solution:** Revised software.

**00 PDI inspection - IQS supplement (2035669/1)**

| Model(s)  | Year | Vehicle Specific Equipment |
|---|------|----------------------------|
| A6, A7, Q5, Q7  | 2014 | Not Applicable             |
| <b>Condition:</b> There are special service instructions to be performed on all Model Year 2014 A6, A7, Q5, and Q7 vehicles before the vehicles are delivered to customers. |      |                            |
| <b>Production Solution:</b> Not applicable.   |      |                            |

**44 Steering wheel vibration and/or oscillation at low mileage - Repair Authorization (2030194/3)**

| Model(s)  | Year | Vehicle Specific Equipment |
|---|------|----------------------------|
| A4, Q7  | 2014 | Not applicable             |
| <b>Condition:</b> <ul style="list-style-type: none"><li>• Complaints of steering wheel vibration and/or steering wheel oscillation at a speed range of 55 - 80 mph (88 - 128 km/h), on vehicles with very low mileage or at PDI.</li><li>• The condition does not result in any handling concerns or loss of vehicle control.<ul style="list-style-type: none"><li>• Vehicles have original factory-installed wheels and tires.</li></ul></li></ul> |      |                            |
| Affected vehicles include: <ul style="list-style-type: none"><li>• MY 2014 Q7 with the 21" wheel package.</li><li>• MY 2014 A4 with 245/40R18 wheel/tire combination.</li></ul>   |      |                            |

**Production Solution:** Not applicable.

**91 BOSE Sound system does not have enough bass (2034360/2)**

| Model(s)   | Year      | Vehicle Specific Equipment |
|--|-----------|----------------------------|
| A6   | 2011–2013 | BOSE Sound System          |
| <b>Condition:</b> Customer states that the BOSE sound system does not have enough bass.<br><b>Production Solution:</b> Not applicable. |           |                            |

## Pending Service Solutions

No new pending service solutions this week.

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## Campaigns

No new campaigns this week.

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## Updates

### 28G6 UPDATE – Ignition Coils (NVLW)

| Model(s)       | Year      | Eng. Code   | Trans. Code | VIN Range From                        | VIN Range To                          |
|----------------|-----------|-------------|-------------|---------------------------------------|---------------------------------------|
| A4, A5, A5 Cab | 2010–2013 | 2.0L Engine | All         | See Campaign/Action screen in ElsaWeb | See Campaign/Action screen in ElsaWeb |
| A6             | 2013      | 2.0L Engine | All         | See Campaign/Action screen in ElsaWeb | See Campaign/Action screen in ElsaWeb |
| Q5             | 2011–2013 | 2.0L Engine | All         | See Campaign/Action screen in ElsaWeb | See Campaign/Action screen in ElsaWeb |

This Update has been proactively released to prevent the following condition from occurring in the vehicle: Rough idle or reduced driving power and, in turn, an illuminated Malfunction Indicator Lamp (MIL) on the instrument cluster due to the presence of specific fault codes caused by this component. This Update is in effect until removed. Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 28G6 code in the ElsaWeb Campaign/Action Information screen on the day of repair.
  - Vehicle must be within the New Vehicle Limited Warranty.
  - Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
  - Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

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## Suggestions

Please send comments or suggestions to: [aoa.workshopinformation@audi.com](mailto:aoa.workshopinformation@audi.com)

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