

A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [Elsa Newsletter](#) section in the Technician References menu.

# Audi Elsa Newsletter

Edition 55: September 30, 2013

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## Elsa / ODIS Feedback Process

The Service Information team would like to thank you for continuing to submit your feedbacks. Each feedback is reviewed by the proper team and then addressed by the subject matter expert. We would like to make everyone aware of the two different feedbacks systems.

**Elsa Feedbacks:** Please continue to send in Elsa-related feedbacks using the Feedback button on the top toolbar in Elsa. This is for anything related to Repair Manuals, Wiring Diagrams, Campaigns, Updates, Tech Tips, etc.

**ODIS Feedbacks:** Please use the Feedback option under the Help arrow and then select the Support tab which will launch a window to enter your information for your feedback. Make sure your email outbox is configured properly to use this feature. If you have issues, please contact your dealership's IT support. This allows for the Workshop Technology team to track and accurately diagnosis your issue related to the ODIS system.

Following this process will allow for a better and quicker feedback resolution. Thanks for your continued support and please continue to submit feedbacks.

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## Feedback Corner

This week's feedback is from Joel regarding the 2012 A6 Repair Manual. He states:

"Directions say remove "...the steering column electronic systems control module - J255". It should say "Climatronic Control Module -J255."

This feedback was reviewed by the Service Information team and was fixed in Elsa with the proper updated component name. We really appreciate Joel sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
21	22	7

\*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800) 678-2389.

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## Technical Bulletins

<b>01 Engine warning light after engine replacement EA888 2.0 TFSI (2033223/2)</b>		
Model(s)	Year	Vehicle Specific Equipment
A3, TT	2008–2013	EA888 2.0 TFSI
A4, A5, A5 cab, Allroad, Q5, A6	2009–2013	EA888 2.0 TFSI
<b>Condition:</b>		
<ul style="list-style-type: none"> <li>• The engine warning light is on after engine replacement.</li> <li>• The engine is not running roughly. However, the engine control module is storing one or more of the following engine misfire fault codes: DTCs P0300 – P0304.</li> <li>• The fault codes occur at light load, between 8% and 14% accelerator pedal position.</li> </ul>		
<b>Production Solution:</b> Not applicable.		

<b>43 Self-leveling compressor inoperative (2018765/9)</b>		
Model(s)	Year	Vehicle Specific Equipment
A6 (C6)	2006–2008	Air Suspension
A8 (D3)	2004–2010	Air Suspension
Q7	2007–2012	Air Suspension
S6 (C7), S7 (C7)	2013	Air Suspension
A8 (D4)	2011–2013	Air Suspension
<b>Condition:</b>		
<ul style="list-style-type: none"> <li>• The self-leveling system can no longer be adjusted with the MMI.</li> <li>• The compressor for the self-leveling system continues to run after the engine has been switched off and the vehicle has been locked.</li> <li>• One of several DTCs may be stored in the level control system module.</li> </ul>		
<b>Production Solution:</b> Not applicable.		

**01 MIL on (and/or DTC P0234 stored in ECM) (2027082/5)**

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, Q5	2009–2012	CAEB engine
<p><b>Condition:</b></p> <ul style="list-style-type: none"> <li>MIL on.</li> <li>DTC P0234 (Turbo/Super Charger Overboost Condition) is stored in the engine control module. No other DTCs are stored.</li> </ul> <p><b>Production Solution:</b> Not applicable.</p>		

**34 DSG Transmission gear display illuminated (DTC P2711 stored in TCM) (2029069/3)**

Model(s)	Year	Vehicle Specific Equipment
A3, TT	2009–2010	DSG Transmission
<p><b>Condition:</b></p> <ul style="list-style-type: none"> <li>Customer states that the gear display is illuminated in cluster.</li> <li>Vehicle may exhibit a shudder condition on first acceleration from a stop.</li> <li>The following fault entry is logged in the transmission control module (TCM):</li> <li>19143 P2711 004 (Unexpected Mechanical Gear Disengagement)</li> </ul> <p><b>Production Solution:</b> Improved clutch plates from gearbox starting with March 2010 production.</p>		

**91 MMI Map Region/Language retrofit (2028190/2)**

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, A6, Q7	2010–2015	Navigation system
Q5	2009–2015	Navigation system
A7	2012–2015	Navigation system
A8	2011–2015	Navigation system
<p><b>Condition:</b> Customer is inquiring about retrofitting the MMI system with a language pack or map database outside of factory-available options.</p> <p><b>Production Solution:</b> Not applicable.</p>		

## Pending Service Solutions

No new pending service solutions this week.

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## Campaigns

20U6 - 2013-2014 MY Audi S6 and S7 Fuel Line					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
S6, S7	2013-2014	All	All	Check Inventory Vehicle Open Campaign Action report to determine if this campaign applies to the VIN.	Check Inventory Vehicle Open Campaign Action report to determine if this campaign applies to the VIN.
Due to manufacturing tolerance issues, a fuel line in affected vehicles can become damaged over time. If this happens, it could result in a fuel leak. Leaking fuel, in the presence of an ignition source, can lead to a fire.					

19i4 - 2013-2014 - MY Audi A8 Equipped with Standard Sunroof Sunroof Glass					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A8	2013-2014	All	All	Applicable VINs in inventory will appear on the Inventory Vehicle Open Campaign/Action report.	Applicable VINs in inventory will appear on the Inventory Vehicle Open Campaign/Action report.
Due to a production process issue at the sunroof glass supplier, some vehicles may have been manufactured with a standard sunroof that is susceptible to breakage if a door on the vehicle is slammed shut, or if the vehicle experiences a sudden jolt, such as when hitting a large bump or pothole in the road. If the glass panel were to break when the vehicle is in motion, it could cause driver distraction. Additionally, broken glass inside the vehicle poses a risk of injury to vehicle occupants.					

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## Updates

48K8 Power Steering Control Unit Software (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A4, A5, A5 Cab, Q5, A6, A7	2012-2014	See Campaign/Action screen in ElsaWeb	See Campaign/Action screen in ElsaWeb	None	None
<p>This Update has been proactively released to prevent the following condition from occurring in the vehicle: When making minor steering movements while driving in a straight line in Audi vehicles with electromechanical power steering manufactured within a specific period, the customer may occasionally perceive slight irregularities with the assistance provided by the power steering. This phenomenon mainly occurs when the temperature is around the freezing point. This is a comfort-related issue; therefore no warning symbol lights up. This Update is in effect until removed.</p> <p>Vehicle must meet all of the following criteria:</p> <ul style="list-style-type: none"><li>• Procedure is valid only for vehicles that show the 48K8 code in the ElsaWeb Campaign/Action Information screen on the day of repair.<ul style="list-style-type: none"><li>• Vehicle must be within the New Vehicle Limited Warranty.</li><li>• Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.</li><li>• Procedure must be performed on applicable vehicles in dealer inventory prior to sale.</li></ul></li></ul>					

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## Suggestions

Please send comments or suggestions to: [aoa.workshopinformation@audi.com](mailto:aoa.workshopinformation@audi.com)

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