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Audi
Truth in Engineering 

Audi ElsaWeb Newsletter

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Feedback Corner

This week's feedback is from Elizabeth regarding a 2012 A4. She states:

"We had this customer come in on December 28, 2012 and had their 5K service performed. But it does not appear in ELSA Service History as being performed. The claim was paid through SAGA and we need to get this service applied to their history."

This feedback was reviewed by the Service Information team and was resolved. We really appreciate Elizabeth sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
6	9	4

*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800) 678-2389.

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Technical Bulletins

01 Model year 2014 Audi Q5 TDI, A6 TDI, A7 TDI, A8L TDI clean diesel Repair Authorization (2033224/2)		
Model(s)	Year	Vehicle Specific Equipment
A6, A7, A8, Q5	2014	TDI engine
<p>Condition: If a model year 2014 Audi Q5 TDI, A6 TDI, A7 TDI, or A8L TDI clean diesel (engine code CPNA or CPNB) requires diagnosis or repair of the engine, diesel fuel delivery, exhaust after-treatment (SCR/AdBlue and emissions) systems, or transmission, a Repair Authorization is necessary prior to repair. This also applies to any messages related to AdBlue shown in the DIS.</p> <p>Production Solution: No changes to production have been made, as no issue has been identified.</p>		

21 Rattling/jarring noise from engine - 2.0 TFSI EA888 transverse (2027585/4)		
Model(s)	Year	Vehicle Specific Equipment
A3	2008-2013	CCTA, CBFA engines
TT	2008-2014	CCTA, CETA engines
<p>Condition: Rattling and/or jarring noises heard from the engine compartment/exhaust system between 1800 and 2900 rpm.</p> <p>Production Solution: Not applicable.</p>		

01 MIL on (DTC P2006(00) or P2007(00) stored in ECM) (2033919/6)		
Model(s)	Year	Vehicle Specific Equipment
A6, A7, S4, S5, S5 Cab, Q5, Q7	2013	3.0 FSI Engine
<p>Condition: MIL on. One or both of two DTCs is stored in the engine control module. There may be slight power reduction at high RPMs. Production Solution: Updated vacuum actuator.</p>		

24 Engine, Fluctuating Idle RPM during cold starts in warm weather climates (2033885/1)		
Model(s)	Year	Vehicle Specific Equipment
S5	2009-2010	4.2 FSI
<p>Condition: When the engine is first started in warm ambient temperatures, the idle may fluctuate when the vehicle is put into gear. Production Solution: Not applicable.</p>		

46 Squealing from front brakes (PR-1LA or 1LB) (2033674/3)		
Model(s)	Year	Vehicle Specific Equipment
A4	2009-2013	PR-1LA or 1LB; 2.0T engine
A5	2008-2013	PR-1LA or 1LB; 2.0T engine
A5 Cab	2010-2013	PR-1LA or 1LB; 2.0T engine
A6	2012-2013	PR-1LA or 1LB; 2.0T engine
<p>Condition: Brakes on vehicles produced before September 3, 2012 (calendar week 36 of 2012), squeak or squeal when used with light to moderate force. Production Solution: From September 3, 2012 (calendar week 36/2012), anti-seize lubricant was applied to the caliper carrier guide pins during production.</p>		

96 Homelink controls pressed into roof assembly (2033802/2)		
Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012-2014	Homelink
<p>Condition: Customer states the Homelink controls are pressed into the interior light assembly. Production Solution: Revised clips.</p>		

Pending Service Solutions

PSS 96 Lane Change Assistant "Sensors Blocked" warning in DIS (2033943/2)		
Model(s)	Year	Vehicle Specific Equipment
A4, S4, Allroad, A5, S5, RS5, Q5	2013	Lane Change Assistant
<p style="text-align: center;">Condition:</p> <ul style="list-style-type: none"> Audi Lane Change Assistant (Side Assist) deactivates or is sporadically inoperative when the vehicle is driven in slow-moving, stop-and-go traffic or when it is driven for long periods of time on open roads that have no traffic. A warning message is seen in the instrument cluster driver information system stating "Audi side assist unavailable: Sensors blocked". The system is able to be activated approximately ten minutes after the traffic condition is removed, or after an ignition cycle. <p>Production Solution: The software is being optimized to allow for improved performance.</p>		

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Campaigns

20U3 REVISION - 2010-2012 Model Year Audi A3 with TDI® Clean Diesel Engine Install Misfueling Guard					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A3	2010-2012	All	All	Verify the open Campaign/Actions screen in ElsaWeb	Verify the open Campaign/Actions screen in ElsaWeb
<p>As diesel engine passenger vehicles become more popular, auto manufacturers have seen an increase in the number of misfueling cases where diesel engine vehicles are mistakenly fueled with gasoline. The resulting fuel system contamination can lead to costly repairs that are not covered under warranty.</p>					

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Updates

No new updates this week.

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Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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