

A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [ElsaWeb Newsletter](#) section in the Technician References menu.

Audi  
Truth in Engineering 

# Audi ElsaWeb Newsletter

Edition 46: July 29, 2013

## Content

- [Feedback Corner](#)
- [Technical Bulletins](#)
- [Pending Service Solutions](#)
- [Campaigns](#)
- [Updates](#)
- [Suggestions](#)



## Feedback Corner

This week's feedback is from Manuel regarding the 2008 A6 Generic Scan Tool Repair Manual. He states:

"In the test plan for checking the low side fuel pressure sensor, it says to disconnect connector from the sensor and connection 8. In the photo shown, there is not a connection 8 shown. Instead there are two 6's shown."

This feedback was reviewed by the Service Information team and it was updated to link to the wiring diagrams for current connector views and images. We really

appreciate Manuel sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
20	30	9

\*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800) 678-2389.

[Back to top](#)

## Technical Bulletins

68 Noises from center console (2034517/1)		
Model(s)	Year	Vehicle Specific Equipment
TT	2010–2013	All
<p><b>Condition:</b> While driving the vehicle, the customer hears various noises coming from the center console area.</p> <p><b>Production Solution:</b> A worker instruction has been implemented for the production process.</p>		

91 Bluetooth® - Cannot initiate call - Android phone (2030947/2)		
Model(s)	Year	Vehicle Specific Equipment
All	2005–2014	Bluetooth
<p><b>Condition:</b></p> <ul style="list-style-type: none"> <li>The customer complains that when he or she is trying to place a phone call from the vehicle while using a Bluetooth®-connected phone, the phone call disconnects before it begins and an error shows on the MMI display. The message may be “Function not supported” or “Network error”.</li> <li>The customer is using a phone with the Android operating system. In addition, Skype®, or another network-based communication software, is installed on the phone.</li> </ul>		

- Call can be placed directly from the phone without a problem.

**Production Solution:** Not applicable.

**94 Moisture accumulation in headlamps (2028277/8)**

Model(s)	Year	Vehicle Specific Equipment
Q7	2010-2014	Not Applicable
<p><b>Condition:</b> There is considerable moisture present in the headlamp. The moisture disappears only after extended drives (greater than 10 minutes). There is no external damage to the headlamp which could introduce moisture.</p> <p><b>Production Solution:</b></p> <ul style="list-style-type: none"> <li>• Optimized headlamp ventilation hose placed into production for all xenon headlamps. <ul style="list-style-type: none"> <li>• Charge air ducts placed behind intercoolers.</li> </ul> </li> </ul>		

**55 Rear Lid Switch (DTC 03073 - Closed Rear Lid Sensor - Incorrect Signal) (2033675/4)**

Model(s)	Year	Vehicle Specific Equipment
Q7	2007-2014	Not Applicable
<p><b>Condition:</b> DTC 03073 (Closed Rear Lid Sensor - Incorrect Signal) may be stored in the comfort system central control module, J393 (address word 46).</p> <p><b>Production Solution:</b> Optimized rear lid switch spacing on rear sill trim plate.</p>		

**46 Vehicle does not start, battery flat DTC stored (DTC U101100) (2034404/2)**

Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012-2013	Not Applicable
Q5, A4, S4, A5, S5	2013	Not Applicable
A8	2011-2013	Not Applicable
<b>Condition:</b>		

- Customer may report that the vehicle does not start due to a discharged battery.
- DTC U101100 (supply voltage too low) is stored in the gateway, J533 (address word 19), and/or the electronic parking brake (EPB) control module, J540 (address word 53).
  - According to the test plan “19-Read Data Bus Keep-Awake Manager”, the EPB control module kept the data bus active for prolonged periods of time.

**Production Solution:** New EPB software prevents discharged of the battery due to a faulty or jammed EPB switch:

- **A8 (D4), A6 (C7), A7 (C7):** Vehicles produced from week 22/2013 new software (SW0014) for EPB control unit with part number 4H0.907.801.G
- **A4 (B8), A5 (B8), Q5 (B8):** Vehicles produced from week 22/2013 new software (SW0004) for EPB control unit with part number 8K0.907.801.M

#### 19 Coolant leak at connection of water pump and hose leading to the heater core (2033491/4)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, Q5, A6	2009-2013	2.0 TFSI

**Condition:** Customer may report coolant leaking from the engine area.  
**Production Solution:** Not applicable.

#### 40 Front stabilizer bar is noisy (2010330/4)

Model(s)	Year	Vehicle Specific Equipment
TT	2004	Not Applicable

**Condition:** Front stabilizer bar makes noise when the vehicle is driven over bumps.  
**Production Solution:** New version of stabilizer bar installed.

**01 MIL on (DTC P2006(00) or P2007(00)) (2033919/8)**

Model(s)	Year	Vehicle Specific Equipment
A6, A7, S4, S5, S5 Cab, Q7, Q5	2013	3.0 FSI Engine
<p><b>Condition:</b> MIL on. One of two DTCs is stored in the engine control module. There may be slight power reduction at high RPMs.</p> <p><b>Production Solution:</b> Not applicable.</p>		

**37 Rough gear changes both when accelerating and slowing down (2028715/2)**

Model(s)	Year	Vehicle Specific Equipment
A3, TT	2004–2014	All with 02E DSG Transmission
Q7	2007–2014	All with 09D, 0AT or 0C8 AISIN Automatic Transmissions
A4, A5, A6, A7, A8, Q5	2006–2014	All with 09L, 09E, 0B6 or 0BK, ZF Automatic Transmissions
S4, S5, S6, S7, RS5	2010–2014	All with 0B5 DSG Transmissions
<p><b>Condition:</b> Rough gear changes, both when accelerating and when slowing down. There is a rough driving power disruption that occurs sporadically and lasts for less than a second.</p> <p><b>Production Solution:</b> Not applicable.</p>		

**96 HomeLink Garage Door Opener Cannot be Erased or Programmed (2034736/1)**

Model(s)	Year	Vehicle Specific Equipment
Q7	2013–2014	Not Applicable
<p><b>Condition:</b></p> <ul style="list-style-type: none"> <li>• The garage door opener cannot be programmed.</li> <li>• The programming mode cannot be activated.</li> <li>• The garage door programming cannot be erased.</li> </ul> <p><b>Production Solution:</b> Not applicable.</p>		

**91 Bluetooth® phone preparation - phone book numbers inaccurate (2034784/1)**

Model(s)	Year	Vehicle Specific Equipment
A3	2006–2012	CAN radio (8YN, 8UQ) and Bluetooth® phone preparation (9ZX)
A4, Q5	2009–2012	CAN radio (8YN, 8UQ) and Bluetooth® phone preparation (9ZX)
A5, R8, TT	2008–2012	CAN radio (8YN, 8UQ) and Bluetooth® phone preparation (9ZX)
A5 Cab	2010–2012	CAN radio (8YN, 8UQ) and Bluetooth® phone preparation (9ZX)
<p><b>Condition:</b> Some telephone numbers that were downloaded via Bluetooth® are stored with additional, unrelated numbers that do not appear in the contact on the customer's cellular phone. These telephone numbers are displayed incorrectly on the radio display.</p> <p><b>Production Solution:</b> Not applicable.</p>		

## Pending Service Solutions

No new pending service solutions this week.

[Back to top](#)

## Campaigns

No new campaigns this week.

[Back to top](#)

## Updates

19J1 UPDATE – 4.0 l Quality Package (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
S6, S7, A8, S8	2013	None	None	See Campaign/Action screen in ElsaWeb	See Campaign/Action screen in ElsaWeb
<p>A quality package has been defined for Audi vehicles with 4.0L TFSI engine manufactured within a specific period. This Update is in effect until removed.</p> <p>Vehicle must meet all of the following criteria:</p> <ul style="list-style-type: none"> <li>• Procedure is valid only for vehicles that show the 19J1 code in the</li> </ul>					

ElsaWeb Campaign/Action Information screen on the day of repair.

- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

[Back to top](#)

## Suggestions

Please send comments or suggestions to: [aoa.workshopinformation@audi.com](mailto:aoa.workshopinformation@audi.com)

[Back to top](#)

© 2013 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.