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Audi Truth in Engineering 

Audi ElsaWeb Newsletter

Edition 40: June 17, 2013

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Service Information Initiatives

With a sharpened focus on providing you the most up-to-date service information, we introduced several new initiatives over the past several months (listed below). These initiatives were created from ideas that we received from you. The initiatives relate directly to how you perform your daily jobs, the ease of use of Elsa, and information reliability.

Our goal continues to be to provide you with innovative solutions to make you job more efficient. So, please continue sending us your feedback and ideas.

- Technical Bulletin Web Based Training 10-22-12
- Updated ElsaWeb Users Guide 10-29-12
- New Repair Manual Glossary 11-5-12
- Bluetooth Compatibility Checker 11-12-12
- Quick Reference Specification Books 11-26-12
- ElsaWeb Feedback Attachments 1-7-13
- Elsa News and Updates Pop-Up 1-14-13
- ODIS Feedback Submission 2-4-13
- Pending Service Solutions Introduction 2-18-13
- Feedback Process 4-22-13
- ElsaPro Introduction 5-6-13
- Repair Group Quick Reference Sheets 5-13-13
- ElsaPro DMS Integration Benefits 5-13-13
- ElsaPro ServiceKey Benefits 5-20-13
- ElsaPro Search Functionality 5-28-13

Feedback Corner

This week's feedback is from Daniel regarding a 2013 Q5 Repair Manual. He states:

"Unable to find Compression Testing procedure for this engine. On the previous Q5 with the 3.2L engine, it was located under 15 Cylinder Head, Valvetrain - Diagnosis section."

This feedback was reviewed by the Service Information team and was resolved. We really appreciate Daniel sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
23	19	7

*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

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Technical Bulletins

66 License Plate Mounting Bracket Threaded Inserts Stripped (2030471/2)		
Model(s)	Year	Vehicle Specific Equipment
All	2012-2015	Not applicable.
<p>Condition: Customer may report the license plate attachment screws do not install properly. Production Solution: Not applicable.</p>		

85 Defroster outlet trim deformed (2033426/2)		
Model(s)	Year	Vehicle Specific Equipment
A4	2009-2013	Not applicable.
A5	2008-2013	Not applicable.
A5 Cab	2010-2013	Not applicable.
<p>Condition: The trim panel at the defroster vent on the instrument panel is deformed. Production Solution: The attachment of the trim panel is improved.</p>		

01 Engine does not start, rough running, excess moisture found in intake piping (2032958/1)

Model(s)	Year	Vehicle Specific Equipment
A3 TDI	2010-2013	Not applicable.

Condition: Engine will not start after standing in cold weather below 0°C (32°F). MIL may be illuminated with various induction and/or boost system faults stored in ECM.
Production Solution: Not applicable.

57 Alarm goes off for no reason (2034071/1)

Model(s)	Year	Vehicle Specific Equipment
A8	2013-2014	Not applicable.

Condition: The customer reports that the alarm goes off for no reason. The passenger door control module has software version 0273 – only this version is affected. Measuring value blocks 21-24 in the Comfort system central control module indicate the last alarm source. A value of 1, 2 or 3 is stored as the last alarm source.
Production Solution: Changed coding/parameterization of the passenger door control module.

21 Mil on - P0299 Negative pressure deviation, turbocharger excessive wastegate play (2031245/5)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, Q5	2009-2012	CAEB engine code

Condition: BOTH of the following apply:

- MIL on, DTC P0299 (Negative Pressure Deviation) is stored.
 - Turbocharger waste gate flap has play.

Production Solution: Not applicable.

01 MIL on (DTC P2006(00) or P2007(00) stored in ECM) (2033919/4)		
Model(s)	Year	Vehicle Specific Equipment
A6, A7, S4, S5, S5 Cab, Q7, Q5	2013	3.0 FSI Engine
<p>Condition: MIL on. One or both of the following DTCs is stored in the engine control module: DTC P2006(00) or DTC P2007(00). There may be slight power reduction at high RPMs.</p> <p>Production Solution: Updated vacuum actuator.</p>		

64 Noises from front door or when lowering window (2027837/4)		
Model(s)	Year	Vehicle Specific Equipment
Q5	2009–2012	Not applicable.
<p>Condition: The customer may report hearing noises when operating the window or noises from inside the door when driving on rough roads.</p> <p>Production Solution: The Bowden cable of the regulator was extended about 2mm in the clip area. This eliminates the load on the clip which causes it to release.</p>		

Pending Service Solutions

No new pending service solutions this week.

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Campaigns

No new campaigns this week.

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Updates

No new updates this week.

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Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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