

TECHNICAL INSTRUCTIONS

FOR

23TJ01

Second Key Delivery Program

Multiple Models and Model Years

Updated

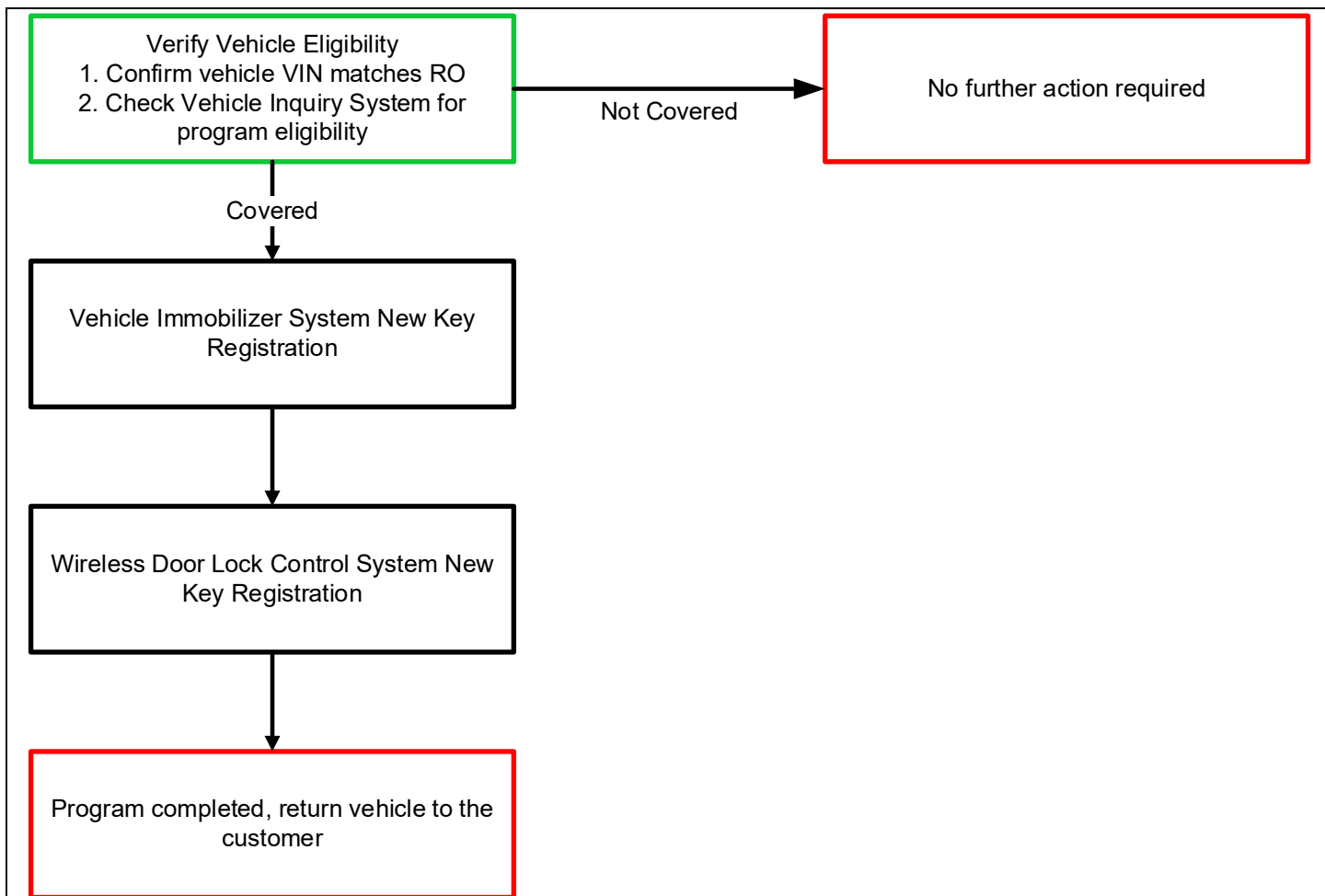
8/29/2023 – Added instructions for Phase 2 vehicles.

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this recall are required to successfully complete the most current version of the E-Learning course “Safety Recall and Service Campaign Essentials”. To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently have completed all of the following courses:

-TIC206a – Electrical Repair 1

It is the dealership’s responsibility to select technicians that have completed the above courses to perform this repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

I. OPERATION FLOW CHART



II. IDENTIFICATION OF AFFECTED VEHICLES

1. CHECK VEHICLE FOR CAMPAIGN ELIGIBILITY

- Compare the vehicles VIN to the VIN listed on the Repair Order to ensure they match.
- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this program, and that it has not already been completed.

Note: TMNA warranty will not reimburse dealers for repairs completed on vehicles that are not affected or were previously completed, even by another dealer.

III. PREPARATION

A. PARTS

- Reference CPOR system on Service Lane Portal. Use the Part Details tab and enter campaign code and VIN to identify necessary parts for each VIN.
- Be sure to verify you have the correct part number for the vehicle before you start programming.**

B. TOOLS & EQUIPMENT

- Techstream ADVi / Techstream 2.0 / Techstream Lite

IV. BACKGROUND

Due to unexpected supply chain issues, only one (1) Smart Key was included with the subject vehicles instead of two (2) Smart Keys that are normally provided.

V. WORK PROCEDURE



1. REGISTER THE NEW KEY

- a. Register the new key following the instructions applicable to the subject vehicle in the Repair Manual on TIS.
- b. Click the link below to access the repair manual instructions on TIS for registering a new key.

REGISTER NEW KEY		
Mirai	2022 RM ID: RM10000001TAQP	2023 RM ID: RM100000028G3V
RAV4	2022 RM ID: RM100000021IYS	2023 RM ID: RM100000021IYS
RAV4 HV	2022 RM ID: RM100000020GXZ	2023 RM ID: RM100000020GXZ
RAV4 Prime		2023 RM ID: RM1000000214T7
Prius	2022 RM ID: RM10000001FZQN	2023 RM ID: RM1000000290CP
Prius Prime	2022 RM ID: RM10000001I5BO	
4Runner		2023 RM ID: RM100000025TW2
C-HR	2022 RM ID: RM100000015AXY	
bZ4X		2023 RM ID: RM100000020ZUF
Venza HV		2023 RM ID: RM100000021UB9
Camry		2023 RM ID: RM1000000249F1
Highlander	2022 RM ID: RM10000001Z6IH	2023 RM ID: RM100000027T8T
Highlander HV	2022 RM ID: RM10000001Z5H2	2023 RM ID: RM10000001Z5H2
Tundra	2022 RM ID: RM10000001ZGX8	2023 RM ID: RM100000022MM1
Tundra HV	2022 RM ID: RM100000022AWM	2023 RM ID: RM100000022AWM
Sequoia HV		2023 RM ID: RM1000000234XV

◀ VERIFY REPAIR QUALITY ▶

Confirm that the new and original key(s) function properly.

10. APPENDIX

A. CAMPAIGN DESIGNATION DECORDER

