



Service Bulletin

Bulletin No.: 19-NA-223

Date: October, 2023

INFORMATION

Subject: Brake Pedal - Excessive Click Noise with Slight Press of Brake Pedal

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore GX (VIN M)	2020	2024	—	—	All	All
	Envista	2024					
Chevrolet	Trailblazer (VIN M)	2021					
	Trax	2024					

Involved Region or Country	North America
Condition	Some customers may comment on a clicking noise while lightly pressing on the brake pedal.
Cause	The cause of the condition may be that when the driver applies the brake pedal, 5 hydraulic valves activate (change their state) then deactivate when they release the pedal. This activation and deactivation sequence causes a "click" noise.
Correction	Note: DO NOT replace any parts for this condition. Please communicate to the customer that the braking system is functioning as designed and this is a normal condition of their vehicle. Please share this information with the customer, including a copy of this bulletin.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Version	3
Modified	Released September 24, 2019 Revised December 11, 2020 – Added the 2021 Model Year to the Encore GX and added the 2021 Trailblazer model. Revised October 03, 2023 - Added 2024 Envista, Trax and also added 2022-2024 Model Years for Encore GX, Trailblazer.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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