


Release Date	10/12/2023	Technical Service Bulletin		
<b>57J3 UPDATE</b>				
<b>Door Seam Cavity Sealing – (NVLW)</b>				

#### Applicable Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	GOLF R	583
USA	2022	2022	GTI	1,970
CAN	2022	2022	GOLF R	276
CAN	2022	2022	GTI	267

#### Revision History

Revision	Date	Purpose
1	October 12, 2023	Original publication

## Condition/Technical Background

This Update has been proactively released to prevent the following condition(s) from occurring in the vehicle:	
Criteria	Technical Background
01	On Golf vehicles of a limited production period, there may be insufficient cavity sealing of the door seam area. This may cause corrosion of the doors over time.


## Remedy

Criteria	Remedy
01	Apply cavity wax to the affected areas on all four door cavities.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the **57J3** code in the ELSA Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty (NVLW).
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

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## Service

### NOTE:

- ELSA is the only valid inquiry/verification source. Check ELSA on the day this vehicle UPDATE will be performed to verify vehicle eligibility for the UPDATE. Status must show “open”. Attach an ELSA printout showing the “open” status to the repair order.
- If this UPDATE appears to have already been performed but the code still shows open in ELSA, contact Warranty before proceeding further. Another dealer may have recently performed this UPDATE but not yet entered a claim for it in the system.
- ELSA may also show additional open action(s); if so, inform your customer - this work can be done while the vehicle is in for this UPDATE.
- Contact the Warranty Helpline (U.S.) or the Warranty Campaign Specialist (Canada) if you have any questions.

Applicable criteria ID(s)	Campaign/Action Status
01 ← <b>2</b>	Open ← <b>1</b>

**EXAMPLE**

Campaign/Action	Start	Designation
← <b>3</b>	2015-11-10	W-SERV_ACT -
	2018-12-13	RECALL -
	2017-05-16	A-RECALL -

**EXAMPLE**

- Enter the VIN in ELSA and proceed to the “Campaign/Action” screen.

### TIP

On the date of repair, print this screen and keep a copy with the repair order.

- Confirm the Campaign/Action is open <arrow 1>. If the status is closed, no further work is required.
- Note the Applicable Criteria ID <arrow 2> for use in determining the correct work to be done and corresponding parts associated.

### CRITICAL REPAIR STEP

**STOP! STOP!**

If multiple software update Campaign/Actions are open, they must be performed in order of the Start date <arrow 3>. The oldest should be performed first.

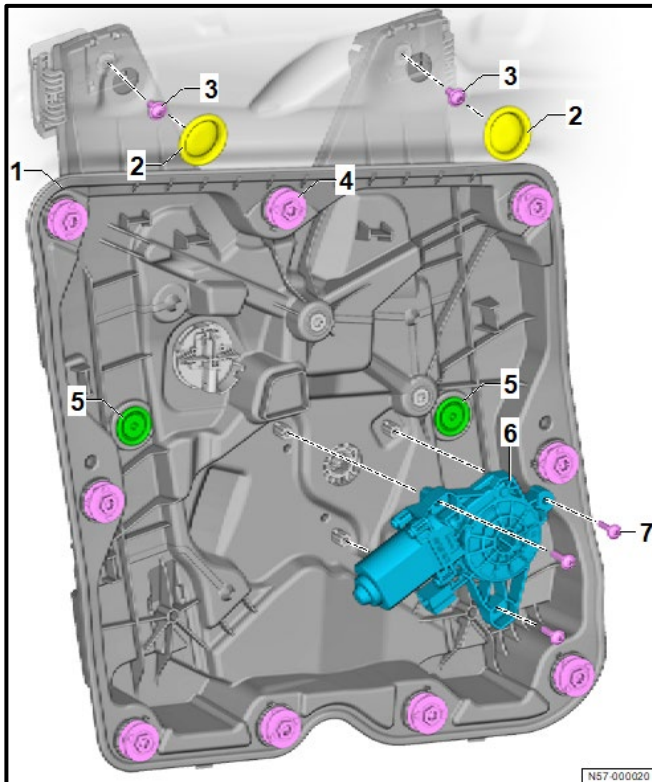
- **All Safety Recalls must be completed prior to completing this campaign.**

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**NOTE**

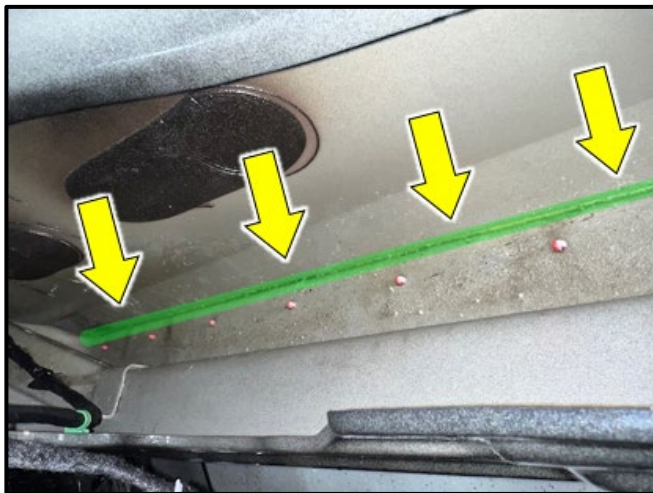
- Damages resulting from improper repair or failure to follow these work instructions are the dealer's responsibility and are not eligible for reimbursement under this action.
- Diagnosis and repair of pre-existing conditions in the vehicle are not covered under this action.



- Remove both front and rear supports for door components per the ELSA repair manual:
  - Front doors: *Repair manual > Body > Body Exterior > 57 Front Doors, Central Locking System > Door Components > Support for Door Components, Removing and Installing*
  - Rear Doors: *Repair manual > Body > Body Exterior > 58 Rear Doors > Door Components > Support for Door Components, Removing and Installing*

**TIP**

The glass panels in the doors do not have to be removed. Once loosened from the door component support, raise the glass panel all the way up and apply adhesive tape to hold it in place.



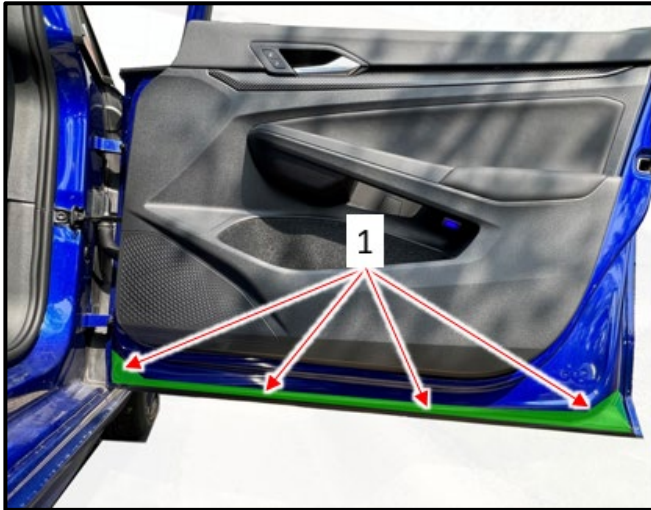
- Apply cavity wax to the inside of all four doors at the lower seams in the area indicated <arrows>.

**NOTE**

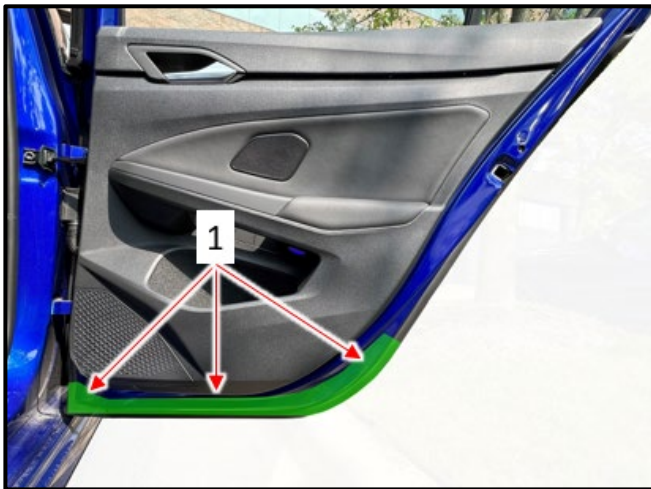
The cavity wax should be applied the length of the seams.

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**NOTE**

The area where cavity wax is to be applied **INSIDE** the door <1> is shown from the outside for clarity. **CAVITY WAX IS ONLY TO BE APPLIED INSIDE THE DOOR, NOT THE OUTSIDE!**

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- Reassemble in reverse order of removal.
- Clean any excess wax leaking from the door drains using isopropyl alcohol as needed.
- Replace any damaged door panel clips as needed.
- If the ignition is switched on during the repair, faults may be generated.
  - Clear the fault memory after the repair if necessary.

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**Claim Entry Instructions**

After Update has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the ELSA screen print showing action *open on the day of repair* to the repair order.

If customer refused campaign work or vehicle is out of the specified warranty parameter for this Update:


- ✓ U.S. dealers: Submit request via WISE under the *Campaigns/Update/Recall Closure* option.
- ✓ Canada dealers: Upload the repair order [signed by customer] to Volkswagen WIN/Operations/Campaign Closure.

<b>Service Number</b>	57J3		
<b>Damage Code</b>	0099		
<b>Parts Vendor Code</b>	WWO		
<b>Claim Type</b>	Sold vehicle: 7 10 Unsold vehicle: 7 90		
<b>Causal Indicator</b>	Mark labor as causal		
<b>Vehicle Wash/Loaner</b>	Do not claim wash/loaner under this action <b>U.S.A.:</b> Loaner/rental coverage cannot be claimed under this action. However, loaner/rental may be covered under the Alternate Transportation Program. Please refer to the Volkswagen Warranty Policy and Procedures Manual for loaner claims information and reimbursement details. <b>Canada:</b> Loaner/rental coverage cannot be claimed under this action. Please refer to the Volkswagen Service Loaner Program to determine loaner eligibility.		
<b>Criteria I.D.</b>	01		
	Remove all four door panels, door component supports, and apply cavity wax		
	<b>LABOR</b>		
	<b>Labor Op</b>	<b>Time Units</b>	<b>Description</b>
	5729 76 99	230 TU	Remove door component supports and apply cavity wax
	2706 89 50	10	Connect battery charger (if necessary)
	0150 00 00	Time stated on diagnostic protocol	GFF operations for clearing faults (if necessary)
	<b>PARTS</b>		
	<b>Quantity</b>	<b>Part Number</b>	<b>Description</b>
	0.15	D 329215M2	Cavity Preservative

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- Additional Actions** Some of the affected vehicles may be involved in additional Actions. Please check your ELSA Campaign/Action Information screen so that any *additional required work can be done simultaneously*.
- Verifying Vehicle Eligibility** To verify vehicle eligibility for this Update, *always* check the ELSA Campaign/Action Information screen. The ELSA system is the *only* binding inquiry and verification system; other systems are not valid and *may result in non-payment* of a claim.
- Help for Claim Entry** For questions regarding claim entry, contact Volkswagen Warranty.
- Required Customer Notification** Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.



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## Required Parts

<b>Parts Control Type:</b> <b>Upper Order Limit (UOL)</b>	Parts will be managed with a weekly Upper Order Limit. Please see Parts On Command (POC) for your Upper Order Limit quantity.
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<b>Initial Allocation:</b> <b>NO</b>	Please reference the Repair Projection Tool (below) to view your potential VIN population.
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Criteria	Quantity	Part Number	P.O.C. Part Description	Ordering Method
01	60 ml	D -329-215-M2	PRESERV.	UOL

<b>! NOTE</b>
Campaign parts should always be ordered as per the parts information in this circular. The ordering system will supersede the part, if applicable.

- Properly store (retain), destroy or dispose of removed parts in accordance with all state/province and local requirements, unless otherwise indicated and/or requested through the Warranty Parts Portal (WPP) for U.S. and the Part Destruction and Core Disposition Report for Canada.

## Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check ELSA for the most current version of this document.