

# Technical Service Bulletin

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## 66 Exterior black optic trim is discolored

66 23 03 2060333/4 October 24, 2023. Supersedes Technical Service Bulletin Group 66 number 23-95 dated January 26, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All Audi Vehicles	2018 – 2024	All	Black Optic Trim

## Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised Header (Add MY 2022 - 2024)
3	01/26/2023	Revised Header (Add MY 2021)
2	10/17/2020	Revised <i>Condition</i> (Additional failure description) Revised <i>Service</i> (Additional failure description)

### Customer states:

- The exterior trim on a vehicle with black optic package is discolored. It appears to take on a red or purple hue and, in some cases, may take on a grey or metallic appearance.

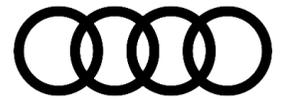
## Technical Background

The ultraviolet radiation resistance in the trim coating was found to be insufficient.

## Production Solution

Improved trim coating is implemented into production.

## Service



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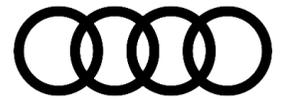
1. Figures 1 - 3 depict the discoloration.



**Figure 1.** The black optic trim takes on a red, purple, grey or metallic hue.



**Figure 2.** An additional example of the trim discoloration.



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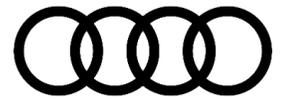


**Figure 3.** Discolored black optic trim around rear side window.

2. Should the symptom described in this TSB present as described, then replace the affected trim. Any other symptom on a black optic trim piece or an issue with a non-black optic trim piece may require AASM authorization as specified in the Warranty Policies and Procedures.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 6 Months/6,000 Miles.</li><li>• 1AM over 6 Months/6,000 Miles .</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>
<b>Service Number:</b>	6663
<b>Damage Code:</b>	0031



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<b>Labor Operations:</b>	Replace black optic trim piece.	Use the appropriate labor operation that corresponds with the affected trim being replaced.	See SRT with associated operations
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
<b>Claim Comment:</b>	As per TSB 2060333/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
Use the appropriate part number for the trim piece affected using the VIN identification in ETKA.		

## Additional Information

All parts and service references provided in this TSB (**2060333**) are subject to change and/or removal.

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