



Technical Service Bulletin

48 Ignition cannot be switched on, vehicle does not start (DTC B1248F3 stored in the BCM)
48 23 57 2071903/1 October 30, 2023.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|------------------|-------------|-----------|----------------------------|
| A3, S3, and RS 3 | 2022 – 2023 | All | Not Applicable |

Condition

Customer states:

The ignition cannot be switched on.

and/or

The vehicle does not start.

Workshop findings:

The customer statement can be reproduced.

The following DTC (intermittent/static) is logged in the BCM -J519- (diagnostic address 0009):

- **B1248F3** Electrical Steering Column Lock - terminal release, implausible (Symptom code 1074443).

Technical Background

Software issue in control unit for Electronic steering column lock -J764- (diagnostic address 002B).

Production Solution

Not applicable.

Service

Replace the control unit for Electronic steering column lock -J764- (diagnostic address 002B).

Warranty

| | |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Claim Type | <ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only. |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|



Technical Service Bulletin

| | | | |
|--------------------------|------------------------------------------|--------------|----------------------------------------------------|
| Service Number: | 4819 | | |
| Damage Code: | 0040 | | |
| Labor Operations: | Remove and install steering column lock | 4819 1900 | See SRT |
| Diagnostic Time: | GFF | 0150 0000 | Time stated on the diagnostic protocol (Max 50 TU) |
| | Road test prior to the service procedure | No allowance | 0 TU |
| | Road test after the service procedure | No allowance | 0 TU |
| Claim Comment: | As per TSB 2071903/1 | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

| Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. | | |
|-----------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|---------------|
| Part Number | Part Description | Quantity |
| See ETKA | Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual | See ETKA/ELSA |
| See ETKA | Control unit for electronic steering column lock (J764) | 01 |

Additional Information

All parts and service references provided in this TSB (**2071903**) are subject to change and/or removal.

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