



# Technical Service Bulletin

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## 91 PSS ACC set speed in the Head-up Display (HUD) does not match with the set speed the instrument cluster

91 23 34 2071753/1 October 13, 2023.

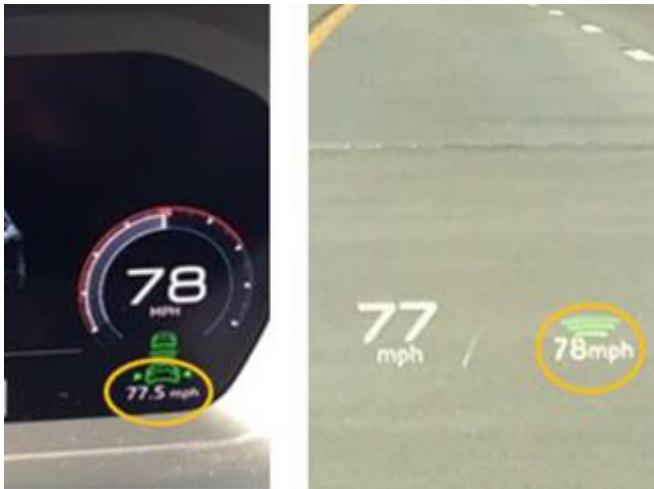
Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 e-tron Sportback	2022 - 2024	All	Augmented Reality Head Up Display

## Condition

This bulletin applies only to Model Year 2022 – 2024 Q4 e-tron.

### Customer states:

The ACC set speed displayed on the Head-Up Display (HUD) differs from the ACC set speed displayed on the instrument cluster slightly (Figure 1).



**Figure 1:** ACC set speed as shown on the instrument cluster and HUD

### Workshop findings:

No relevant DTCs are stored.

## Technical Background

A software related issue in the MIB system causes the ACC set speed displayed on the HUD to be rounded up instead of being displayed correctly.

## Production Solution



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Not applicable.

## Service

1. Explain to the customer that a solution is expected to be available by the end of the 1st quarter of 2024 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2071753**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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