



# Technical Service Bulletin

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## 91 PSS MIB3: radio plays when vehicle is parked

91 23 38 2071923/1 October 26, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2022 – 2023		
A3, S3, RS 3, A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, A8, S8, e-tron quattro, e-tron Sportback quattro, e-tron S, e-tron GT, RS e-tron GT, Q3, Q5, Q5 Sportback, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, and RS Q8	2023	All	Not Applicable

## Condition

### Customer states:

- The radio plays while the vehicle is parked.
- This can happen with the MMI screen being on, or off.

### Workshop findings:

- No relevant DTCs are stored.
- The complaint occurs very sporadically and may be difficult to reproduce.

## Technical Background



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A software issue may cause the radio to continue playing when the vehicle is parked. It will shut off after about 15 minutes and therefore should not impact the vehicle's 12V battery SoC excessively.

## Production Solution

Not applicable.

## Service

1. Explain to the customer that a solution is expected to be available by the end of the 4<sup>th</sup> quarter of 2024 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2071923**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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