

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Service Campaign Launch Notification</b> <b>Update Software for Rear Spoiler</b> <b>MY22-23 SL (232 platform)</b>	DATE: October 27, 2023

## IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



**Service Campaign Launch Notification**

October 27, 2023

Campaign No. :

Campaign Desc. :

2023100010

23P5495806

**Update Software for Rear Spoiler**

This is to notify you of the [Service Campaign Launch](#) to update the software for the rear spoiler in **3,819** Model Year (“MY”) 2022-2023 SL (232 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on **October 27, 2023**.

**Background**

**Issue**  
Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022-2023 SL (232 platform) vehicles, the software for the rear spoiler control unit does not meet current production specifications. In this case, a fault message “Rear spoiler nonfunctional” may appear in the instrument cluster and the rear spoiler will not retract or extend until the next ignition cycle.

**What We’re Doing**  
MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will update the software for the rear spoiler.

**Parts**  
The remedy is available and can be performed as necessary.

**Vehicles Affected**

**Vehicle Model Year(s)** 2022-2023  
**Vehicle Model** SL

**Vehicle Populations**

**Total Campaign Population** 3,819

**Next Steps/Notes**

**Customer Notification Timeline**  
Customer letters will not be mailed.

**AOMS/SOMS**  
AOMs – This campaign may generate questions from your dealers.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.



# Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2023100010, October 2023

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model SL (232 platform)**  
**Model Year 2022-2023**

## **Update Software for Rear Spoiler**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2022-2023 SL (232 platform) vehicles, the software for the rear spoiler control unit does not meet current production specifications. In this case, a fault message “Rear spoiler nonfunctional” may appear in the instrument cluster and the rear spoiler will not retract or extend until the next ignition cycle. An authorized Mercedes-Benz dealer will update the software for the rear spoiler.

Prior to performing this Campaign:

- **VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 3,819 vehicles are affected.

Order No. P-SC-2023100010

## Update Software for Rear Spoiler

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- i** • Always use the **latest** XENTRY Diagnosis software release with all available add-ons.
  - Follow the operation steps exactly as described in XENTRY Diagnosis.
  - Use a charger to ensure sufficient power supply to the vehicle's **on-board electrical system battery** (greater than 12.5 V).
  - If XENTRY Diagnosis is already connected to the vehicle, start with **Work Procedure step 2**.
- i** If two or more software updates or SCN codings are performed during a single workshop visit, operation items **02-4762** and **02-5058** may be invoiced **only on one of the workshop orders**.

### Work Procedure

1. Connect XENTRY Diagnosis.
2. Update "AMG Drive Unit (AMG DRVU)" control unit software.
  - i** To do this, select menu item "Quick test view → **N145/1 - AMG DRIVE UNIT (AMG DRVU)** → Adaptations → Control unit update → Update of control unit software".
  - i** Then follow the user guidance in XENTRY Diagnosis.
  - i** For basic information, see AR54.21-P-0015X.
3. Disconnect XENTRY Diagnosis.

**i** **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

### Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 958 06	02-9334	Operations: Update AMG Drive Unit (AMG DRVU) control unit software (XENTRY Diagnosis connected)	0.1
	02-4762*	Operations: Diagnostic system (XENTRY Diagnosis)	0.1
	02-5058*	Operations: Connect/disconnect starter battery charger (with XENTRY Diagnosis connected)	0.1

\* Invoice operation item only once for each workshop order.

**i** **Note:** *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*