



Service Bulletin

Bulletin No.: 21-NA-275

Date: October, 2023

TECHNICAL

Subject: Rear Wheel Lock Up, ABS Event, Loud Bang and a Flashing “D” on Driver Information Center (DIC) when Lightly or Moderately Accelerating, Forcing an 8-7 or 8-6 Downshift

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission: (Automatic)				
		from	to	from	to						
Cadillac	CT4	2020	2021	—	—	LSY LGX	MQA				
	CT5						MHS				
	CT6	2019	2021				MHS				
	Escalade Models	2021	2021			LM2	MQC				
Chevrolet	Silverado 1500	2020	2021			—	—	LM2	MQB		
	Silverado 2500HD/3500HD	2020	2021					L5P	MGM, MGU		
	Suburban	2021	2021					LM2	MQC		
	Tahoe	2021	2021					LM2	MQC		
GMC	Sierra 1500	2020	2021					—	—	LM2	MQB
	Sierra 2500HD/3500HD	2020	2021							L5P	MGM, MGU
	Yukon	2021	2021							LM2	MQC

Involved Region or Country	North America, Uzbekistan, Russia, Middle East, Israel, Palestine, Bolivia, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, Venezuela, China, Australia, New Zealand.
Condition	<p>Some customers may comment on the following conditions while lightly to moderately accelerating, forcing an 8-7 or 8-6 downshift between 64-96 km/h (40-60 mph) with the transmission at operating temperature:</p> <ul style="list-style-type: none"> • Rear wheel/tire lockup or an ABS event • Loud bang • Very hard 8-7 or 8-6 downshift • Feeling of hitting a large pothole or large speed bump • Flashing “D” on the DIC
Cause	This condition may be caused by an internal control valve body issue.
Correction	Replace the valve body assembly. Refer to <i>Control Valve Body Replacement</i> in SI.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Parts Information

Use the VIN and refer to the GM Electronic Parts Catalog (EPC) to determine the proper part to order.

Causal Part	Description	Part Number	Qty
X	VALVE, CONT (CT4, CT5, CT6)	24044192	1
X	VALVE, CONT (2020 T1 LD)	24044189	1
X	VALVE, CONT (Second Design 2020 and 2021 T1 HD)	24044274	1
X	VALVE, CONT (First Design 2020 T1 HD)	24047334	1
X	VALVE ASM,- CONT		1
X	VALVE ASM,- CONT	24043770	1
X	VALVE ASM,- CONT	24043767	1
N/A	SEAL, A/TRNS AUX FLUID PUMP	24047734	1

Causal Part	Description	Part Number	Qty
N/A	Transmission Fluid	19352619 (U.S.A.) 19352620 (Canada)	As Required

Warranty Information

For vehicles repaired under the Emission coverage, use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Vehicle	Labor Time
8486158*	Test Drive/ Diagnostic/ Control Valve Body Replace	CT4	2.2 hrs
		CT5	
		CT6	2.0 hrs
		Silverado 1500	3.9 hrs
		Sierra 1500	
		Silverado 2500HD/ 3500HD	2.0 hrs
		Sierra 2500HD/ 3500HD	
		Escalade	3.1 hrs
		Suburban	
		Tahoe	
		Yukon	

*This is a unique Labor Operation for bulletin use only.

Version	4
Modified	Released January 25, 2022 Revised May 19, 2022 – Updated Parts Information section and added Unique Labor Operation number in Warranty Information section and added more Keywords. Revised August 23, 2022 – Added an Important statement and updated Transmission Fluid Quantity in the Parts Information section. Revised October 10, 2023 - Added LGX to CT4, CT5, and CT6.

Additional SI Keywords: shift, down, brake, braking, unwanted

