

**9YA, 9YB – E3.II Pre-Delivery Inspection (PDI) - Minimum Mileage Requirement before Customer Delivery**

**Vehicles Affected**

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Cayenne	2024	9YA, 9YB	N/A	N/A

**Revision History**

Revision	Release Date	Changes
0	June 23, 2023	Original document
1	June 23, 2023	Onboard Owner's Manual Installation at PDI
2	June 30, 2023	Clarified labor times associated with additional work
3	July 11, 2023	Removal of special Onboard Owner's Manual installation procedure
4	October 6, 2023	Update of Warranty


**Condition**

DME control unit requires > 31 miles of operation prior to customer delivery. Within 31 miles, it is possible for the vehicle to shift from Drive (D) to Park (P) unprompted from the driver if 'Start/ Stop' and 'Hold' functions are activated. Once the odometer mileage exceeds 32 miles, this DME issue is eliminated and the function is per design.

### Technical Background

DME function responsible for monitoring and controlling vehicle drive readiness requires 50 km after production for drive functions like the 'Start/Stop' and 'Hold' functions to work as intended. Should the aforementioned condition occur that the vehicle unexpectedly shifts to 'Park' without an operator prompt, then simply use the transmission's selector lever to shift to Drive to continue driving.

For this reason, the PDI inspection checklist for the affected vehicles includes this requirement as shown below:

	Test drive	Central locking, front seats, electric parking brake and footbrake, engine, transmission, steering, ParkAssist, automatic cruise control, PSM switch, heater, sports exhaust system, air conditioning and instruments: Checking function	•	•	<input type="checkbox"/>
		Check vehicle for unusual handling behaviour, vibration and noise, <b>32 miles required prior to customer delivery</b>	•	•	<input type="checkbox"/>
		Diagnostic system: read out and erase fault memory	•	•	<input type="checkbox"/>

### Service Information

Drive vehicle in accordance with PDI instruction to ensure at least 32 miles are on the odometer prior to customer delivery.

**Remark:** Errors with installation of the Onboard Owner's Manual are addressed as of PT4G v42.000.030. Therefore, special instructions for installation of the Onboard Owner's Manual have been removed.

### Warranty

As always, please document the repair completely in PCSS.

For this repair, please code the "cause" as follows:

Cause location: 2470 DME  
Cause symptom: 9731 Other

Use Warranty type code 116

Use the following labor operations:

24709590 DME control unit troubleshooting\*

**\* NOTE: Beginning October 16, 2023, the maximum time elapsed that may be claimed will be reduced from 100 TU to 50 TU. Time elapsed must still be verified by a separate identifiable time punch.**

### Search Items

E3PA, E3.II PDI, DME, Hold Feature, Start/Stop

**Important Notice:** Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. Part numbers listed in these bulletins are for reference only. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.