

Reference	SSM76102
Models	Discovery Sport / L550 New Range Rover Evoque / L551
Title	Unable to load Navigation maps at Pre-Delivery Inspection
Category	Electrical
Last modified	06-Oct-2023 00:00:00
Symptom	207000 Entertainment Systems
Attachments	USB-C & A Combo drive.jpg (USB-C & A Combo drive.jpg) USB-C to USB-A.jpg (USB-C to USB-A.jpg)

Content

Model / Model Year / Derivative

Land Rover Discovery Sport / 24MY / ALL
Range Rover Evoque / 24MY / ALL

Situation:

JLR Customer Care has received reports that retailers are unable to complete navigation installations at PDI (Pre-delivery Inspection).

Cause:

Range Rover Evoque & Land Rover Discovery Sport 24MY have only USB-C ports on the UIP (User Interface Panel).

Action:

Retailers need to locally source one of the 2 following options:

- USB-A to USB-C OTG (on-the-go) adaptors for use with existing USB-A Sticks
- USB-A & C Combo drive (formatted to FAT32 with at least 64GB of storage)

See images attached to this SSM for examples.

(Ref 00001158)

anBhdHRlcniM7MjAyMy0xMS0wM1QxNDoxMT00Nj4zNDlaOzEzNi4yMjYyZQuMTA1Ow==