

Technical product information

Topic	Fitment of control modules from donor vehicles for test purposes
Market area	Australia E04 Bentley rest Asia and Australia (6E04),China 723 Volkswagen (Anhui) Automotive CO (6723),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2063729/4
Level	EH
Status	Released for publishing
Release date	25-Sep-2023

New customer code

Object of complaint	Complaint type	Position
vehicle service -> vehicle diagnosis -> guided fault finding	control units, services -> with event log entry	
vehicle service -> service, maintenance	control units, services	
vehicle service -> IT systems -> SVM (software version management)	control units, services -> error message	

Vehicle data

Bentayga Series - New Continental GT/GTC - New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S3*	2024	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
3S4*	2024	E		*	*	*
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2023	E		*	*	*
4V1*	2024	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*
ZG2*	2024	E		*	*	*
ZV1*	2023	E		*	*	*
ZV1*	2024	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings



Refer to the Technical background section before considering the fitment of control modules from donor vehicles for test purposes

Technical background

If an issue is suspected for one of the control modules listed below:

- Onboard supply control unit (J519)
- Convenience system central control unit (J393)
- Data bus diagnostics interface (J533)
- Control unit 1 for Information Electronics (J794)
- Control unit in dash panel insert (J285)
- Emergency call module control unit (J949)

The fitment of donor parts from another vehicle **is not advisable** and only possible if **approved from Product Support** via an open DISS query.

The donor of parts should only be used as a temporary test VERY IMPORTANT: The ODIS replace routine MUST NOT be carried out under any circumstances



VERY IMPORTANT: A donor part MUST NOT be permanently fitted to another vehicle under any circumstances

NOTE: There can be limited system operation with a donor part fitted and/or without the replace routine carried out.

IMPORTANT: The ODIS replace routine MUST not be followed under any circumstances



The control modules work in conjunction with multiple systems/functions on the vehicle, meaning software and configurations of each module can be different and issues can arise if swapped

Production change

Not applicable

Measure

Not applicable

Parts information

Follow the normal parts process for ordering replacement parts as per the ETKA parts catalogue