

Technical product information

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|------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Topic | Rear Jacking point - Sill damage found during PDI |
| Market area | Australia E04 Bentley rest Asia and Australia (6E04),China 723 Volkswagen (Anhui) Automotive CO (6723),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05) |
| Brand | Bentley |
| Transaction No. | 2065760/3 |
| Level | EH |
| Status | Released for publishing |
| Release date | 28-Sep-2023 |

New customer code

| Object of complaint | Complaint type | Position |
|----------------------------------------------|------------------------------------|----------|
| whole vehicle -> accessories -> vehicle jack | component / consumables -> damaged | |
| body -> floor, body reinforcements -> sill | component / consumables -> damaged | |

Vehicle data

Bentayga Series

Sales types

| Type | MY | Brand | Designation | Engine code | Gearbox code | Final drive code |
|------|------|-------|-------------|-------------|--------------|------------------|
| 4V1* | 2021 | E | | * | * | * |
| 4V1* | 2022 | E | | * | * | * |
| 4V1* | 2023 | E | | * | * | * |
| 4V1* | 2024 | E | | * | * | * |
| ZV1* | 2023 | E | | * | * | * |
| ZV1* | 2024 | E | | * | * | * |

Documents

| Document name |
|---------------|
| master.xml |

Customer statement / workshop findings

Damage found around the rear sill Jacking point during PDI (Figure 1)



Figure 1

Technical background

Refer to the Measure section of this TPI

Production change

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Measure

In the event the issue is as described, please raise a technical DISS query ensuring clear photographs are attached



The operative **MUST** await feedback from **Product Support** before conducting any further work

Note to Product Support: The DISS query should be second levelled to the applicable Senior Engineer for review before responding to the retailer