

Technical product information

Topic	Noise from left hand side of the vehicle when actuating the brake pedal
Market area	Australia E04 Bentley rest Asia and Australia (6E04),China 723 Volkswagen (Anhui) Automotive CO (6723),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2067598/3
Level	EH
Status	Released for publishing
Release date	28-Sep-2023

New customer code

Object of complaint	Complaint type	Position
running gear -> brakes, brake control -> anti-lock brake system (ABS)	noise, vibration -> chatters	

Vehicle data

New Flying Spur Hybrid

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZG23GB	2022	E		*	*	*
ZG23GB	2023	E		*	*	*
ZG23GB	2024	E		*	*	*
ZG25GB	2023	E		*	*	*
ZG25GB	2024	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Customer statement

Noise from left hand side of the vehicle when actuating the brake pedal

Technical background

Refer to the video on the Bentley Hub referencing TPI 2067598/- noting the following:

The noise is normal operation of the ABS modulator, the modulator actuates with each brake input as part of the blending process between energy regeneration and foundation brake application

No further action/diagnosis is required

If the noise is as detailed within the video, the customer should be advised that this is normal and expected behaviour



No further action/diagnosis is required

Production change

Not applicable

Measure

Refer to the Technical background section