11/15/23, 11:09 AM 2022 Expedition



SSM 52044 2022-2023 Expedition - Approach Detection Or Power Door Unlock Command Power Running Board Extended Deployment Auto Timer Inoperative - Vehicles Built On Or Before 31-Aug-2023

Some 2022-2023 Expedition vehicles, built on or before 31-Aug-2023, may exhibit an inoperative approach detection or power door unlock command power running board extended deployment auto timer feature (delayed for 300 seconds without opening the door) when Extended is selected in the center display screen for the power running board AUTO mode. This may be due to various software parameters in the driver front seat module (DSM). To correct the condition, download and run the Driver Front Seat Module (DSM) Configuration app using the latest level of the Ford Diagnosis and Repair System (FDRS). For claiming use causal part number 14C708 and applicable labor times from Section 10 of the Service Labor Times Standard (SLTS) Manual.