

## Technical Journal

TITLE:

**Towbar TRM not responding**

<b>REF NO:</b> TJ 36518.5.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7515 Polestar		<b>ISSUE DATE:</b> 2023-10-16	<b>STATUS DATE:</b> 2023-10-31
<b>FUNC GROUP:</b> 8920	<b>FUNC DESC:</b> Recovery and towing unit	<b>Page 1 of 3</b>	

### Attachment

File Name	File Size
TJ 36518.PNG	0.2160 MB

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

### DESCRIPTION:

If vehicle has symptom of towbar/trailer module (TRM) with no function, no VIDA communication and/or DIM message "Trailer system service required" is displayed, follow the instructions under "Service".

\*Note! TJ only applicable for vehicles with following part number:

- \* TRM part number 32386674 with circuit board number 32386672
- \* TRM part number 32386675 with circuit board number 32386673
- \* TRM part number 32369968 with circuit board number 32369969
- \* TRM part number 32369970 with circuit board number 32369971

See attachment TJ 36513 for description of part number in VIDA:

- Apply the VIN number and select vehicle.
- Press the blue VIN number at the top.
- Press HARDWARE AND SOFTWARE and search for TRM.

### CSC Customer Symptom Codes

Code	Description
ZV	Towing device/Does not work

# Technical Journal 36518.5.0

**DTC** Diagnostic Trouble Codes

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
534							2021-9999		-	202007-209952

## SERVICE:

Before downloading Software according to TJ 31543, make sure that the TRM is responding through Vida.

If not, please perform a 12V reset of the TRM before Software download.

## Warranty claim info:

To get warranty claim accepted for a job described in this TJ, please use the attached VST OP number.

Note that the TJ number must be stated in repair order text.

## VST Operation Number

VST Operation Number	Description
36004-2	Software control module downloading
99921-2	General reimbursement acc. to TJ

## LABOR TIME:

Labor time subject to change without notice.

## VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8920.

**To view TJ attachment continue to next page. This TJ has one attachment.**

# Technical Journal 36518.5.0

Home XC60 (-17), 2012, D5244115, TF-805C.AWD X

Planning & Diagnostics Software Installation Information Service Journals

Model/Year/Chassis: XC60 (-17), 2012, 305483 Customer Name: List

View Details

Vehicle Details VOC Details

Vehicle Readout General Attributes **Hardware and Software** Variant Attributes Options

Note! These values are from the latest confirmed version.

Order ID: SP No:

Control Module	Part No.	Hardware Serial No.	Software Part No.
ICM	31357075	000003390441	31358357
			31358369
			31344565
			31344569
			31344577
			31344581
			31344767
			31346400
			31350213
			31350240
KVM	30667769	000388651242	31350242
			30659988
			30659354
PAM	31314526	12011008400	31296603
			31423941
PBM	31275180	000000462255	31313771
			31318879
PDM	31275981	271111095206	31318883
			31313322
			31318372
PHM	31288848	221912011113	31343471
			31324996
			31350001
POT	31352796	000097054415	31350008
			31324560
			31420244
PSCM	31280310	000376207090	31420656
			30659393
			31314326
PSM	30659520	111019051001	31320147
			30659922
SAS	31313851	111221032402	30659869
			31334561
SRG	31275511	011122300554	31362027
			31313761
			31318794
TCM	31312609	000152980048	31318796
			31387192
			31342003
TRM	31399576	000045032032	32292792
			31346605
			31388630
			31407113

TJ 36518