



# Service Bulletin

File in Section: -

Bulletin No.: PIT4271E

Date: October, 2012

## PRELIMINARY INFORMATION

**Subject:** Normal Characteristic - SIR Light Flashes or Stays on Steady During A Remote Start

**Models:** 2008-2013 Buick Enclave  
2009-2013 Chevrolet Traverse  
2007-2013 GMC Acadia  
2007-2010 Saturn Outlook

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

When the remote start feature is used to start the vehicle, the SIR (Airbag) light operation in the IPC varies depending on the model year.

- 2007MY to 2009MY: The SIR light will flash for the complete remote start cycle or until the ignition key is turned on
- 2010MY to 2012MY (up to VIN CJ370172): The SIR light will momentarily come on and then turn off
- 2012MY (after VIN CJ370172) to 2013MY: The SIR light will stay on steady for the complete remote start cycle or until the ignition key is turned on

### Recommendation/Instructions

This is normal operation of the IPC during a Remote start. Do not make any repairs to try to fix this concern.

### Customer Information:

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle.

Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.