



SIB 41 04 23

2023-11-13

DELIVERY STOP: REAR BUMPER SUPPORT

This Service Information Bulletin (Revision 3) replaces SI B41 04 23 **dated October 2023**.

What's New (Specific text highlighted):

- Claim Information updated.

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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MODEL

E-Series	Model Description	Production Date
G05	X5 Sports Activity Vehicle	May 9, 2023 – May 30, 2023
G07	X7 Sports Activity Vehicle	May 9, 2023 – May 29, 2023
G09	BMW XM Sports Activity Vehicle	May 9, 2023 – May 27, 2023

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of September 15, 2023, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective September 14, 2023) on certain model year 2023 – 2024 BMW vehicles that were produced between May 9, 2023 and May 30, 2023.

The weld seam at the towing eye did could not meet the BMW requirements.

Do not deliver to a customer, a New Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

CAUSE

In very rare cases the part may not withstand the tensile load.

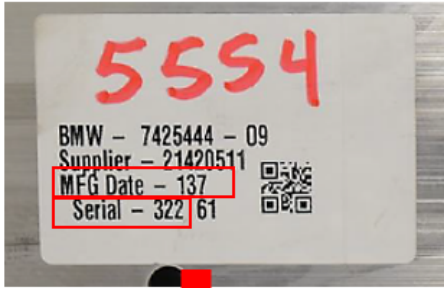
CORRECTION

Inspect the rear bumper support and replace if necessary.

PROCEDURE

1. Remove the rear bumper following the repair instructions listed in ISTA/AIR (51 12 156).

2. Check the production date and serial number on the rear bumper support label.



Note: If the number on the MFG date is 132,133,134,135,136, or 137 and/together with the serial number 322, the rear bumper support must be replaced, follow the repair instructions listed in ISTA/AIR 51 12 050.

All other number combinations are OK!



PARTS INFORMATION

Refer to the Parts Matrix for the most up to date ordering information.

Use and invoice the applicable part numbers listed below.

Part Number	Description	Quantity
51 12 7 425 444	Rear bumper support	If required
51 12 5 A1A 646	Rear bumper support	If required
51 12 7 425 457	Gasket	If required
07 14 7 266 441	Hex nut	If required

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalog, or other approved BMW resources, according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

CLAIM INFORMATION

Reimbursement for this Action will be via normal claim entry utilizing the applicable work package information below, and when required, the part numbers listed above that apply.

Repair Code:	0051690500	G05 G07 G09 Checking rear bumper support, replacing if necessary
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Pluspostion (+)	Completion before the first vehicle delivery to a customer, or the vehicle is already in the workshop
Main work	The vehicle arrives at your center and this Action shows open (No other Main work will be performed or claimed during this workshop visit)

Below are the special flat rate labor operation code choices for this action.

Checking Visually after Accessing, No Repair is required

Work Pkg	Labor Operation	Description	Labor Allowance
# 1	00 75 562	Checking (Visually after accessing) the rear	As applicable

		(Plusposition)	
Or:			
# 3	00 75 046	Checking (Visually after accessing) the rear bumper support (No repair is required) (Main work)	As applicable

Or:

Checking, Visually or with a Borescope, Replacement is Required

Work Pkg	Labor Operation	Description	Labor Allowance
# 2	00 75 563	Checking (visually or with a borescope) and replacing the rear bumper support (Plusposition)	As applicable
Or:			
# 4	00 75 047	Checking (visually or with a borescope) and replacing the rear bumper support (Main work)	As applicable

Or:

Checking with a Borescope Only, No Repair is required

Work Pkg	Labor Operation	Description	Labor Allowance
# 5	00 75 603	Work time for checking the rear bumper support with a borescope only (No repair is required) (Plusposition)	3 FRU (All)
Or:			
# 6	00 75 079	Work time for checking the rear bumper support with a borescope only (No repair is required) (Main work)	5 FRU (All)

Or:

Checking or Replacement, in conjunction with either a Customer Pay, Insurance, or Other Type of Repair of the Vehicle's Rear Bumper Cover, Tail Panel and/or Rear Side Panel Areas

Work Pkg	Labor Operation	Description	Labor Allowance
# 7*	00 75 603	Work time to close this action (No replacement is required) (Associated work)	1 FRU (All)
Or:			
# 8*	00 75 603	Work time to supply a replacement rear bumper support (parts only) and close this action (Replacement is required) (Associated work)	1 FRU (All)

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes.

Also, only one Main work flat rate labor operation code can be claimed per workshop visit, this also includes when WP# 6 is utilized: Work time labor operation code “00 75 079 for 5 FRU (Main work).”

Claim Submission and Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B41 04 23 WP 1), unless otherwise required by State law.

***Work package # 7 and # 8:** Please do not hold up the claim submission for this Action. Based on the expected time to complete the customer pay, insurance-related, or other type of repair, for WP# 7 or # 8, your center to may need to create/open an additional “separate” repair order to invoice and submit for this Delivery Stop action.

BMW Group’s AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (the last seven (7) characters of the VIN, select the applicable Model if two or more vehicle choices show), or enter the full VIN (17 characters), click on the “Search” button. Next, click on the “Flat Rate Units” button and enter the flat rate labor operation code in the field to the right, click “Search” to display the Flat Rate Unit Group detail choices.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Action repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to [SI B01 29 16](#) for additional information.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

