



Technical Service Bulletin

55 Trunk lid tension spring mounting clip broken

55 23 82 2071955/1 November 1, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6 allroad, and RS 6 Avant	2022 – 2024	All	Not Applicable

Condition

Customer states:

- The trunk lid does not open on its own.

Workshop findings:

- There is no assist from the trunk lid tension spring(s) during opening.
- The tension spring mounting clip(s) are loose/broken.
- The tension spring(s) are unhooked on body side.

Technical Background

The force of the trunk lid tension spring was increased by adding an additional coil. By adding a coil, the rotational direction of the mounting clip was turned by 180°. Due to this change, the mounting clip can break if it is subjected to lateral forces from the tension spring.

Production Solution

The tension spring mounting clip will be rotated by 180°.

Service

1. Replace the affected trunk lid tension spring(s) according to: *Elsa>>Repair manual>>Body>>Body Exterior>>55 Hood, Lids>>Rear Lid>>Tension Spring, Removing and Installing.*
2. Before installing the new tension spring(s), check if the mounting clip installation is correct. The closed end of the spring clip has to be looped around the spring to the long side of the spring (Figure 1, 2). If the clip installation is incorrect, rotate the mounting clip on the spring by 180° prior to installation.



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Figure 1. Spring clip installed *incorrectly*. Closed loop on short side of tension spring.



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Figure 2. Spring clip installed **correctly**. Closed loop on long side of tension spring.

3. After reinstalling all parts removed, check operation of trunk lid.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 Up to 48 Months/50,000 Miles.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5595		
Damage Code:	0010		
Labor Operations:	Rear trunk spring remove+reinstall	5595 1900	See SRT with associated operations
	or		



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	2 Rear trunk spring remove+reinstall	5595 2000	See SRT with associated operations
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2071955/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
4K5827665A	Spring	01 or 02

Additional Information

All parts and service references provided in this TSB (**2071955**) are subject to change and/or removal.

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