



## VOLKSWAGEN DEALER COMMUNICATION

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### **Campaign Bulletin Revision – OUF7 Over-the-Air (OTA) Software Update (SW Level 3.2.11) - Software Installation Not Successful**

**This notice is for:** All Dealer Personnel

**Date:** November 17, 2023

**Revision Information:** Reminders have been added to reiterate that the bulletin referenced above applies only to vehicles that have had an OTA software update failure.

The work outlined in the bulletin should be performed only if the customer statements and workshop findings match.

Please take the time to ensure everyone in your dealership with campaign-related responsibilities has thoroughly reviewed the revised OUF7 Bulletin that has been published to ELSA and the Service References tool in Elsa2Go.

Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

**-END OF MESSAGE-**

*Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*