



Technical Service Bulletin

55 Power rear lid does not open or close, B121102, B120A02

55 23 83 2072028/1 November 16, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2022	All	Not Applicable

Condition

Customer states:

- The power rear lid does not open/close.
- The power rear lid cannot be opened or closed electrically.

Workshop findings:

One of the following DTCs are stored in the Rear Lid Electronics control module, J605 (address word 006D):

- **DTC B121102:** Hall sensors in rear lid motor 1 Signal malfunction
- **DTC B120A02:** Hall sensors in rear lid motor 2 Signal malfunction

Technical Background

The software for the Rear Lid Electronics control module, J605 (address word 006D) needs to be updated.

Production Solution

Improved software in series production for MY23.

Service

SVM Update Instructions



Always use DoIP when flashing a control module via ODIS in supported vehicles.

To Activate DoIP, select *Administration>>General>>GFF Process>>DoIP communication>>Only allow DoIP communication*

This setting will automatically reset when the diagnostic session is ended. You can tell if DoIP is active by observing a red LED on the VAS 6154(A)

1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.



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2. Update the Rear Lid Electronics control module, J605 (006D) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	SVM Code Input
Q3	*	0430	*	0433	6DA007

3. After completing the software update, perform the basic setting of the power rear lid.

Warranty

Claim Type:	<ul style="list-style-type: none"> 110 Up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	5568		
Damage Code:	0039		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0060	Time stated on the diagnostic protocol (Max 80 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2072028/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Tool Number	Tool Description
VAS 6160/VAS 6150	VAS tester with the current version of ODIS (Windows 10)

Additional Information



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The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732: *00 Software Version Management (SVM), operating instructions.*

All part and service references provided in this TSB (**2072028**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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