



Hi Mike,

We've identified an issue with our recent software update 2023.42.0 that impacts your vehicle's infotainment system. We're actively working on a solution and will keep you updated with next steps.

In most cases, the rest of your vehicle systems remain functional, and you can continue to operate your Rivian. You also continue to have access to the convenience features found in your Rivian app like lock and unlock, climate control, closures control, and more.

If you have any questions, please reach out to Rivian Service Support at [1-855-748-4265](tel:1-855-748-4265).

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