



Hi Mike,

What's the issue?

As shared earlier today, we've identified an issue with our recent software update 2023.42.0 that impacts your vehicle's infotainment system. We have a solution and are coordinating how we'll roll it out to impacted owners. You can expect an update from us tomorrow morning with next steps.

Can I continue to drive my vehicle?

Yes, you can continue to drive your vehicle as usual.

What do I need to do?

No action from you is needed at this time. If you have any questions, please reach out to Rivian Service Support at [1-855-748-4265](tel:1-855-748-4265).

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