



Account Team Coverage

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|---|-------------|--|
| ATC Number: atc2685 | Revision: C | Released Date: 07-Nov-2023 |
| ISX12N CM2380 X120B Fuel Shutoff Valve Upfit ATC for Amazon | | Expiration Date (U.S. and Canada): 20-Oct-2024 |
| | | Expiration Date (International): 20-Oct-2024 |

Attention

- U.S. / Canadian Dealers
- U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

This is to revise and replace ATC 2685-B, dated 03-Oct-2023. This revision is to:

1. **Update the Travel note.**

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This ATC is being issued to address potential fuel shutoff valve failures on certain ISX12N CM2380 X120B engines. This document authorizes Cummins certified locations to replace fuel shutoff valve part number 5537854 or 5467826 with an improved fuel shutoff valve.

Note : This document authorizes proactive repairs. All failures will need to be filed to the appropriate coverage.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action.

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. Remove and Install the fuel shutoff valve. Please refer procedure 019-050 Fuel Shutoff Valve in the appropriate Service Manual.

Material Disposition

Where applicable, materials removed as a result of this field action **must** be returned to Cummins. Parts flagged via the Cummins Enhanced Parts Return (EPR) process should be returned following the instructions as outlined in Memo# 1938 for US/Canada Distributors and Memo# 1939 for US/Canada Dealers. For all locations, please return the parts to:

Cummins Service Support Center

910 S. Marr Road, Receiving Location 35

Columbus, IN 47201

Attn: Service Support Center Manager

Email: ssc@cummins.com

Note : Materials removed as a result of this field action **must** be returned to Cummins. Please refer to the specific instructions outlined in the Material Disposition Section.

Reimbursements

Parts

The following parts are covered under this field action:

| Part Number | Quantity | Description |
|-------------|----------|-------------|
| 571296800 | 1 | VLV,SHO |

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor Using Applicable Access Code and Time

| SRT Code | Description | Time (hrs) |
|----------|---|------------|
| 00-90F | Administrative time | |
| 19-0VR | Fuel Shutoff Valve - Remove and Install - ISX12N CM2380 X120B | |

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

Note : Please schedule the Technician's time to maximize the number of units that can be repaired on a single visit. It is recommended, but not required, that a minimum of 10 units be dispositioned in a single service event. When filing claims for multiple ESNs, where travel is required, travel can be filed to **ONLY** one (1) ESN.

Other Claimables

Consumables are **not** covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

| Claim Codes | |
|---------------|-------------------------------|
| Description | Code |
| Account Code: | 27 |
| Pay Code: | North America Distributor = X |
| Pay Code: | North America Dealer = D |
| Pay Code: | International Distributor = I |
| Pay Code: | International Dealer = R |
| Failure Code: | WNRFSB |

Attachments

Click here to see atc2685_esn-list.xlsx

(/service/english/attachments/atc2685_esn-list.xlsx)

| Engine Family | Fuel System |
|--------------------|--------------------|
| Design Application | Market Application |
| All | All |

Document History

| Date | Details |
|------|-------------------------------|
| | Document Created; 20-Apr-2023 |

| Date | Details |
|-------------|--|
| | Update the Material Disposition and update the SRT list; 31-Aug-2023 |
| | Update Travel allowance; 03-Oct-2023 |
| | Update the Travel Note; 07-Nov-2023 |

Last Modified: 07-Nov-2023
