

Technical Service Bulletin

90 Audi pre sense - restricted function icon is displayed after engine starts

90 23 52 2059891/5 November 10, 2023. Supersedes Technical Service Bulletin Group 90 number 23-10 dated March 8, 2023 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A4 allroad, and Q7	2017 – 2025		
S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, Q5, and SQ5	2018 – 2025		
RS 5	2018 – 2019 2021 – 2025		
A6, A7, and A8	2019 – 2025		
RS 5 Sportback, and e-tron quattro	2019 2021 – 2025		
A6 allroad, S6, S7, S8, e-tron Sportback quattro, Q3, Q5 e quattro, SQ7, Q8, SQ8, and RS Q8	2020 – 2025	All	Not Applicable
A8 e quattro	2020 - 2021		
RS 6, RS 7, Q5 Sportback, and SQ5 Sportback	2021 – 2025		
A7 e quattro	2021 – 2022		
e-tron S, e-tron GT, RS e-tron GT, Q4 e-tron, and Q4 Sportback e-tron	2022 - 2025		

Condition

REVISION HISTORY



Technical Service Bulletin

Revision	Date	Purpose	
5	-	Revised header (Updated models/model years)	
4	03/08/2023	Revised header (Updated models/model years)	
3	10/07/2020	Revised header (Updated models)	

Customer states:

- One of the symbols for "Audi pre sense not available at the moment" is shown for about 20 seconds after the engine starts, and then it disappears (Figures 1 − 2).
- In some models, the vehicle must be moved before the initialization indicator goes out.





Figure 1. Symbol for "Audi pre sense not available at the moment".

Figure 2. Symbol for "Audi pre sense not available at the moment" (MY2021 and on).

Technical Background

This icon is shown for about 20 seconds after switching the ignition on because Audi pre sense is not available at the time. The front camera for driver assist systems R242 needs about 20 seconds, or, in some models, a velocity signal, to start up.

More information is included in Self-Study Program 970363–2017 Audi Q7 Occupant Protection and Infotainment System More Info | Launch. This SSP is a prerequisite to the 2017 Q7 ILT and e-launch package.

Production Solution

Not applicable.

Service

No repair is available at this time.

1. Do not perform any repairs. Any repairs for this concern may be denied.



Technical Service Bulletin

2. Inform the customer that it takes the front camera for the driver assist system (R242) about 20 seconds to start up and the icon informs the driver of this fact. This is normal behavior.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

More information on this system can be found in the following resources:

• SSP: 970363- 2017 Audi Q7 Occupant Protection and Infotainment System More Info | Launch.

All part and service references provided in this TSB (**2059891**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2023 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.