File in Section:

Bulletin No.: PIT5235

Date: October, 2013

PRELIMINARY INFORMATION

Subject: Replacement Tip - Supplemental Radio Replacement and Programming Instructions

Models: 2010-2011 Buick LaCrosse

2011 Buick Regal

2010-2011 Cadillac SRX 2010-2011 Chevrolet Equinox

2011 Chevrolet Cruze 2010-2011 GMC Terrain

All Equipped with Navigation Radio RPO UYS

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

At this time, the replacement radio for the vehicles above may require a different programming type than the original radio.

Recommendation/Instructions

Before installing the following replacement radios, reference the table below to determine what programming type to use at this time.

2010-2011 Equinox, Regal, or Cruze with P/N 22744758

This part number is correct for these vehicles and standard programming should be used.

2010-2011 SRX, LaCrosse, or Terrain with P/N 22854093

This part number is correct for these vehicles but Techline Customer Support Center (TCSC) will need to be contacted at 1-800-828-6860 (English) or 1-800-503-3222 (French) for special programming instructions.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.