



Preliminary Information

PIC6517B Diagnostic Tip - Service Door Latch System with No Related DTCs

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Lyriq	2023	All	All	All	X0E Electrified Propuls-Electric, BEV, GEN3, AWD and X0D Electrified Propuls-Electric, BEV, GEN3, RWD
Cadillac	Lyriq	2024	All	All	All	X0E Electrified Propuls-Electric, BEV, Gen3, AWD and X0D Electrified Propuls-Electric, BEV, GEN3, RWD

Involved Region or Country	North America
Condition	A Service Door Latch System message maybe found with no related DTCs setting.
Cause	Rear Door Latches out of sync.

Correction:

Reset Procedure:

1. Press lock/unlock switch on drivers door, or press lock/unlock buttons on the Key Fob.
2. Cycle the Child Safety Locks On and then Off.

It is possible that the message may re-appear, Engineering is working on a resolution and updated software will be released in the future to correct this condition.

Version History

Version	3
Modified	08/09/2023 - Created on. 08/28/2023 - Added Step to Cycle Child Safety Locks. 10/24/2023 - Updated Models.



GENERAL MOTORS