

Technical Service Bulletin

SUBJECT:

MIL ILLUMINATION WITH DTC P030X AND LOSS OF POWER DUE TO FAIL SAFE MODE - REVISED

No: TSB-22-16-001REV2

DATE: November 2023

MODEL: See Below

CIRCULATE TO:	[] GENERAL MANAGER	[X] PARTS MANAGER	[X]TECHNICIAN
[X] SERVICE ADVISOR	[X] SERVICE MANAGER	[X] WARRANTY PROCESSOR	[] SALES MANAGER

This bulletin supersedes TSB-22-16-001REV issued August 2023, to update the Affected Vehicle years and provide VIN cut-off information. Revisions are italicized and indicated by: ◄



PURPOSE

Customers may advise of MIL illumination and a loss of engine power due to the vehicle being in fail safe mode. Unstable idling due to poor contact of the ignition coil terminal and DTC P030X may create the concern.

Upon customer complaint basis and after diagnosis, **please replace the ignition coils of ALL cylinders with countermeasure parts**. Please follow the procedure below to identify the countermeasure parts.

AFFECTED VEHICLES

- 2019 2022 Outlander Sport / RVR with 4B11/4B12 Engines
- 2019 2020 Outlander with 4J12 Engine
- 2021 2022 Outlander Plug-in Hybrid with 4B12 Engine
- 2019 2022 Eclipse Cross with 4B40 Engine

Model	Model	Engine	Destination	MY	Cut-off VIN	
	Code					
OUTLANDER	GG3W	4B12	USA	2022	JA4J2VA70NZ054757	
PLUG-IN HYBRID	GGSW	4812	CANADA	2022	JA4J2VA70NZ612784	
ECLIDEE CROSS	GK1W	CICTUAL	4B40	USA	2022	JA4ASUAA2NZ055124
ECLIPSE CROSS		GKIW 4B40	CANADA	2022	JA4ATUAAONZ612870	
OUTLANDER	C4 314/	4811	USA	2022	JA4APVAU6NU003462	
SPORT/ RVR	GA2W	4811	CANADA	2022	JA4AJUAU4NU602551	
OUTLANDER	GA5W 4	C 4 5 14 /	/012	USA	2022	JA4ARVAW1NU003896
SPORT/ RVR		4B12	CANADA	2022	JA4AJVAW2NU602491	
OUTLANDER	GF8W	4312	USA/CANADA	End of	MY 2020 production	



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PROCEDURE

Verify that the parts being used for replacement are countermeasure parts. There are two ways to verify:

Genuine parts identification:

- 1. The genuine part label for the countermeasure parts will have a total of 3 digits and the third one will be a "T".
- 2. Please note that the countermeasure parts will have the "T" until March 2022.
- 3. After April 2022, the countermeasure parts will no longer have the "T" on the genuine part label and will return to 2 digits.



Countermeasure Part

Old Part

Lot number identification:

There are 6 digits of the lot number engraved on top of the ignition coil. The 4 digits from the left indicate the production date. The 5th and 6th digit indicate the inspection machine number. Countermeasure parts are produced after the following dates:

- Part 1832A083: 1Y10**(2021/Nov/10) or later
- Part 1832A080/1832A090: 1Y09**(2021/Nov/9) or later



YEAR	1st digit
2021	1
2022	2
2023	3
2024	4
2025	5
2026	6
2027	7
2028	8
2029	9
2030	0

MONTH	2nd digit
Jan	1
Feb	2
Mar	3
Apr	4
May	5
Jun	6
Jul	7
Aug	8
Sep	9
Oct	х
Nov	Υ
Dec	z

DAY	3rd&4th digit		
1	01		
2	02		
3	03		
29	29		
30	30		
31	31		

PARTS

NOTE: Countermeasure part numbers have not changed.

MODEL	ENGINE	PART NAME	PART NUMBER	QUANTITY	REMARKS
OUTLANDER	4B11, 4B12		1832A083		-
SPORT/RVR	1011 1010		10224002	_	1004)/
	4B11, 4B12	COIL ASSY,IGNITION	1832A083	4	19MY
OUTLANDER	4B11, 4B12		1832A090		20MY-21MY
	4J12		1832A083		-
OUTLANDER PLUG-IN HYBRID	4B12		1832A083		-
ECLIPSE CROSS	4B40		1832A080		-
	4B11		1832A090		-

WARRANTY

This bulletin is supplied as technical information only and is not an authorization to repair. If an affected vehicle is reported with the described condition, diagnose the condition, repair as described in this bulletin and submit a normal warranty claim using the information below.

OPERATION CODE	OPERATION	WORK TIME	MODEL
163110FZ	REPLACEMENT	0.3 H	2019-2022 Outlander Sport/RVR
			2019-2020 Outlander
163110GC	REPLACEMENT	0.4 H	2021-2022 Outlander Plug-in Hybrid
			2019-2022 Eclipse Cross

Warranty Coverage: 5/60 Basic Coverage (Canada: 5/100)