



Service Bulletin

Bulletin No.: 22-NA-165

Date: November, 2023

TECHNICAL

Subject: Brake Squeal Noise at Low Speeds

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Tahoe PPV	2021	2024				

Involved Region or Country	North America
Additional Options (RPOs)	Equipped with Police Vehicle Package RPO 9C1
Condition	Some customers may comment on loud brake squeal noise at low speeds.
Cause	This condition may be caused by a pursuit rated pad material that may be noisy at low speeds. Some vehicles may not need a pursuit rated pad, those used for surveillance or non-patrol vehicles. For these vehicles, there is a quieter brake pad/rotor option available. The quieter brake pads/rotors have not been certified as pursuit rated.
Correction	Replace the front and rear pads and rotors with new design parts. Important: Copper paste lubricant must be used when installing these pads.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If you encounter a vehicle with the above concern, replace the front and rear pads and rotors. Refer to *Front and Rear Brake Rotor Replacement* in SI.

Caution: The new brake pads have not been validated as "pursuit" rated.

Parts Information

Causal Part	Description	Part Number	Qty
N/A	PAD KIT,FRT DISC BRK	87866865	1
	ROTOR,FRT BRK (CTD)	84879622	
	PAD KIT,RR DISC BRK	85140320	
	ROTOR,RR BRK (CTD)	13542117	

Warranty Information

For Vehicles Brake Pads/Linings are covered by the New Vehicle Limited Warranty for up to 7,500 miles (12,000 kilometers in Canada); any replacement after 7,500 miles (12,000 kilometers in Canada) is considered maintenance and is not covered as part of the New Vehicle Limited Warranty.

Labor Operation	Description	Labor Time
2486288*	Front and Rear Brake Rotor Replacement	2.1
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	Released May 17, 2023 Revised November 22, 2023 - Added 2024 Model Year and updated the Cause and Correction.

