CUSTOMER SERVICE

UPDATE PRIOR SALE N845 - OIL COOLER PIPE JOINT INTEGRITY CONCERN

UPDATE PRIOR TO SALE N845 – OIL COOLER PIPE JOINT INTEGRITY CONCERN	
AFFECTED MODELS	24MY Range Rover equipped with NC11 4.4L V8 engine
VOLUME AFFECTED	US 1520 CAN 219
REPAIR	A concern has been identified on certain vehicles where the fastener used to secure an engine mounted oil cooler hose has been found to be inadequate and hoses are loose post assembly. At this time all affected vehicles must be held at retailers.
REPAIR TIME	TBC
CAMPAIGN LAUNCH	Quarantine instruction issued Oct 26th, 2023 Repair bulletin being developed, and parts are being procured Timing to be confirmed
Notes	Please use the warranty portal to identify affected vehicles which must not be sold or delivered until the inspection/repair has been completed.