

Technical product information

Topic	Tyre sealant - Incorrect expiry date
Market area	Australia E04 Bentley rest Asia and Australia (6E04),China 796 VW Import Comp. Ltd (Vico), Beijing (6796),Germany E02 Bentley rest Europe (6E02),Japan E03 Bentley Japan (6E03),Korea, (South) E08 Bentley South Korea (6E08),United Arab Emirates E06 Bentley Middle East and Africa (6E06),United Kingdom E01 Bentley UK (6E01),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2072280/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
whole vehicle -> accessories -> breakdown aid set -> tyre sealant	component / consumables -> outdated	

Vehicle data

New Continental GT/C - New Flying Spur and Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2023	E		*	*	*
3S4*	2023	E		*	*	*
4V1*	2023	E		*	*	*
ZG2*	2023	E		*	*	*
ZV1*	2023	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	*	*	*	P	C	010484	011725		
SJA	*	*	*	P	C	022053	023258		

Documents

Document name
master.xml

Customer statement / workshop findings

The date shown on the tyre sealant canister (04/2023) indicates the sealant has expired (Figure 1)



Figure 1

Technical background

NOTICE

The tyre sealant canister label was incorrectly produced and applied to the canister

Figure 2 details the information which is shown on the label

- A - Production month and year
- B - Production year
- C - Production calendar week
- D - Week batch number

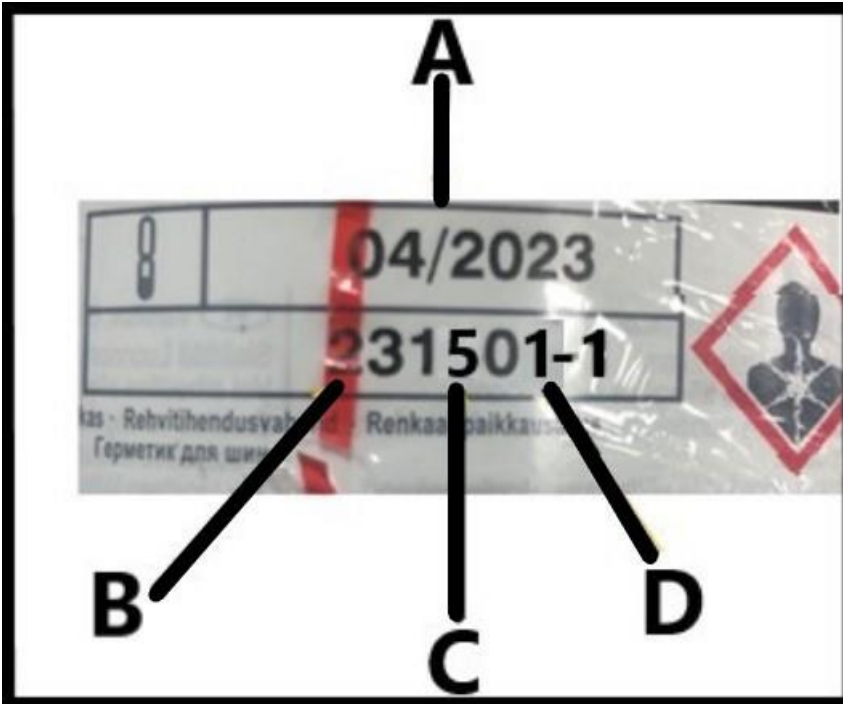


Figure 2

The example in Figure 3 shows a correctly produced label

Hint: The canister expiry / replacement date should be four years after the production date (month and year)

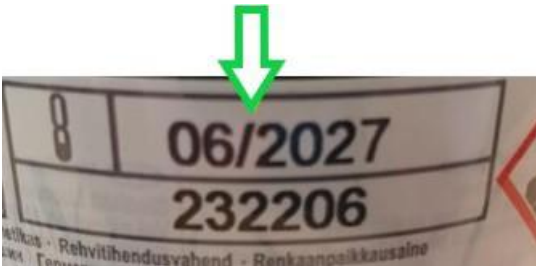


Figure 3



In the event the label fitted has a production month and year of 04/2023 with a batch number of 231501 as shown in Figure 1 **no further action is required**, in this scenario the canister should be replaced no later than 04/2027

Hint: No other production month / year and batch numbers are affected other than 04/2023

NOTE: To clarify parts replacement must not be conducted before 04/2027

Production change

In the event the issue is evident post the following VIN's the operative should raise a technical DISS query and await feedback before conducting any further work

Bentayga

SJAA514V4PC023258

New Continental GT - New Continental GTC and New Flying Spur

SCBDK33S1PC011725

Measure

Refer to the Technical background section