



Technical Service Bulletin

57 Anti-theft alarm intermittently activates U107600 / U10F300

57 23 26 2072224/1 December 1, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, A8, S8, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback	2022 – 2024	All	Not Applicable
A7 e quattro	2022		

Condition

Customer statement:

The anti-theft alarm goes off intermittently without any outside influence.

Workshop findings:

One of the following DTCs and symptom code combinations are stored in the Comfort System Control Module, -J393- (address word 0046):

- **U107600:** Local data bus 2 – electrical fault.
- **U10F300:** Sirens / alarm horn for anti-theft alarm system – no communication.

Technical Background

The cause of the concern is still under investigation.

Production Solution

Not applicable.

Service

Performing a reset of the Comfort System Control Module, -J393- (address word 0046) will prevent the customer's concern from returning.

1. Pull the three terminal 30 fuses for the convenience control unit -J393- for at least 5 minutes (Use diagrams and repair instructions provided by the repair manual to locate the fuses as necessary).
2. Once complete clear the faults and release the vehicle.



Technical Service Bulletin

On rare occasions, the concern can return after the reset was performed. Should the customer's concern return after the procedure has been completed, please open a TAC ticket for further assistance.

Warranty

Claim Type:	110 Up to 48 Months/50,000 Miles. G10 for CPO Covered Vehicles – Verify Owner. If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5789		
Damage Code:	0039		
Labor Operations:	Reset Comfort System Control Module	5789 4199	20 TU
Diagnostic Time:	GFF	0150 0000	20 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2072224/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2072224**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2023 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.