



SSM 52112 2023 E-Transit, 2024 Nautilus - Diagnostic Trouble Codes (DTCS) C0095:18 And/Or C05D9:74 Setting In The AWD Module

Some 2023 E-Transit and 2024 Nautilus vehicles may exhibit DTCs C0095:18 and/or C05D9:74 setting in the all-wheel drive (AWD) module with a pop-up message in the instrument panel cluster (IPC) stating there is a loss of AWD. The loss of AWD function may continue for the remainder of the key cycle. AWD functionally may be recovered with a key cycle. Replacement or reprogramming of the AWD module will not resolve this condition. This DTC does not affect vehicle durability and no additional diagnosis or service is required for this condition at this time. Inform customers that they can continue to drive the vehicle and engineering is currently working on a solution for this condition that is expected in Q2 2024. Monitor OASIS for additional information and schedule service appointments for customers once the repair becomes available.