

GM CUSTOMER CARE AND AFTERSALES
DCS3909
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 29, 2016

Subject: 14491A - Safety Recall
Front Passenger Air Bag Inflator
Parts Availability and Customer Notification Letter Mailing

Models: 2003-2007 Pontiac Vibe

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

On August 5, 2015, all GM dealers were notified that the vehicle population involved in Safety Recall 14491 was being expanded. That communication also stated that the front passenger air bag inflators needed to repair the additional vehicles were not yet available.

The purpose of this message is to advise that a sufficient quantity of the air bag inflators is now available to begin repairing these vehicles. Also, please note that we will begin mailing recall notification letters to the additional customers on February 5, 2016. A generic copy of the letter is attached. Each letter will be personalized when printed.

GM CUSTOMER CARE AND AFTERSALES