



Preliminary Information

PIT6032C Unwanted Reduction In The Front HVAC Blower Speed and Loss of Audio

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 2500/3500 HD	2024	All	All	All	All
Chevrolet	Suburban	2023	All	All	All	All
Chevrolet	Tahoe	2023	All	All	All	All
GMC	Sierra 2500/3500 HD	2024	All	All	All	All
GMC	Yukon Models	2023	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment on the following conditions after vehicle startup: <ul style="list-style-type: none"> - An unwanted reduction in the front HVAC blower speed similar to when a phone call is being received. The blower will still be on, but at a lower speed. - A momentary loss of audio that can occur two or three times after initial startup.
Cause	Radio software anomaly.

Correction:

Note: Some full size truck models, that are not listed in this PI, have the repair released for these concerns. Please see the latest version of bulletin [23-NA-183](#) for those models and repair information.

Engineering is aware of the concern and is currently working on a solution. No repairs should be made.

In the meantime, for the reduction in front HVAC fan speed, a customer can adjust the fan speed manually and then push the auto button to resume normal operation.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*3487898	Engineering working on fix - Front HVAC Blower Speed Reduction and Loss of Audio	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing

dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Additional SI Keywords

lo, low, high, setting, set, fan

Version History

Version	4
Modified	06/14/2023 - Created on. 06/20/2023 - Update to the correction section. 06/26/2023 - Update to the title, condition, cause, correction and warranty sections. 11/02/2023 - Update to the model and correction sections.



© 2023 General Motors. All Rights Reserved.