



Preliminary Information

PIP5951 Newly Arrived Vehicle May Not Charge

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Brightdrop	Zevo 600	2023 - 2024	All	All	All	All
Chevrolet	Silverado EV	2024	All	All	All	All
GMC	HUMMER EV	2024	All	All	All	All
GMC	HUMMER EV SUV	2024	All	All	All	All

Involved Region or Country	North America
Condition	A technician may find that a vehicle that just arrived from the transport truck may not charge on L1, L2, or DCFC.
Cause	As part of the manufacturing process a Charging Inhibit Latch is built into the vehicle Software.

Correction:

Ensure the vehicle is removed from Transport Mode and drive the vehicle 5 miles. After driving for 5 miles test to make sure the vehicle charges, if it does not than follow normal service information diagnostics.

Version History

Version	1
Modified	11/15/2023 - Created on.

