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Case Number: S2308000122

Release Date: October 2023

Symptom/Vehicle Issue: Vehicle is a no crank/no start with the following DTCs, as well as a no crank/no start condition: U0164, U0140, U0151, U0155

Technician Observation: The customer may complain of a no crank/no start condition. The technician observed the following DTCs, as well as a no crank/no start condition: U0164, U0140, U0151, U0155.

Discussion: Use the available BUS wiring diagrams in Service Library (SL) to trace the involved BUS harness circuits for the module that has set the DTC. Inspect the component and circuit inline connectors visually for any signs of loose, spread or pushed-out terminals for the involved BUS. Locate the inline XY236A, which is on the passenger side underneath the radiator reservoir. Inspect for fully seated and locked conditions. Verify the bail is fully seated to the connector.

If a loose connection is found, repair it by fully seating the connector.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

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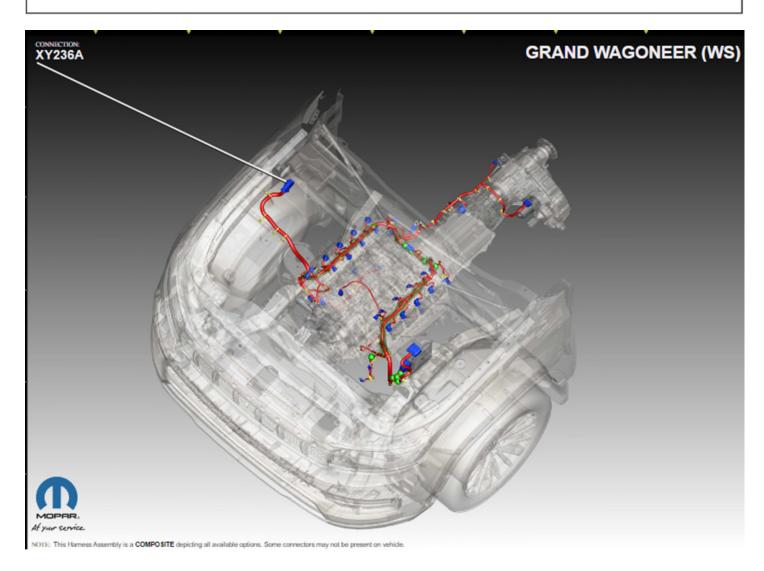












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