

91 MIB3: configuration wizard appears without apparent reason

91 23 54 2067843/3 December 11, 2023. Supersedes Technical Service Bulletin Group 91 number 23-95 dated May 9, 2023 for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|---|-------------|-----------|----------------------------|
| A4, A4 allroad, S4, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, and S5 Sportback | 2020 – 2024 | | |
| A8 e quattro | 2021 | | |
| A7 e quattro | 2021 – 2022 | | |
| e-tron quattro, and e-tron Sportback quattro | 2021 – 2023 | All | Not Applicable |
| RS 5, RS 5 Sportback, A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, A8, S8, Q5, Q5 e quattro, Q5 Sportback, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, and RS Q8 | 2021 – 2024 | | |
| e-tron S | 2022 – 2023 | | |
| A3, S3, RS 3, e- tron GT, RS e- tron GT, Q3, Q4 e-tron, Q4 e-tron Sportback | 2022 – 2024 | | |
| Q8 e-tron, Q8 e- tron Sportback, SQ8 e-tron, and SQ8 e-tron Sportback | 2024 | | |

Condition



| REVISION HISTORY | | | | |
|------------------|------------|--|--|--|
| Revision | Date | Purpose | | |
| 3 | - | Revised header (Added new model years) Revised Service (updated service measure) | | |
| 2 | 05/09/2023 | Revised header (Added new model years) | | |
| 1 | 08/23/2022 | Initial publication | | |

Customer states:

The setup wizard is displayed every time the vehicle is started.

Technical Background

The setup wizard has not been fully completed therefore it displays on every startup as designed.

Production Solution

Not applicable.

Service

Do not perform any repairs. Any repairs for this concern may be denied.

Instruct the customer that this condition is normal.

• The customer can either reset the MMI to factory settings and then complete all steps in the setup wizard to fully personalize their vehicle.

Or

• The setup wizard can be deactivated via Settings >> Notifications, or via the notification shortcut in the drop-down menu (Figures 1 and 2).





Figure 1: Notification shortcut button in the dropdown menu.



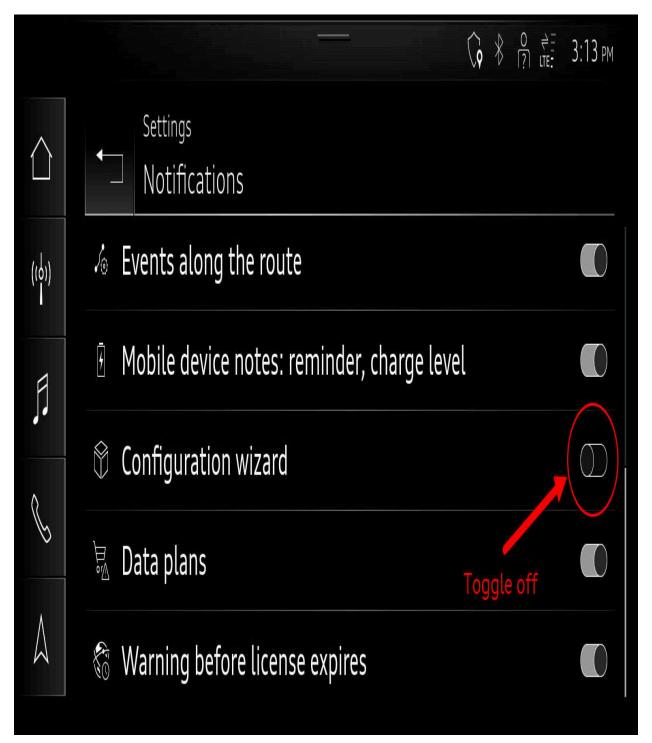


Figure 2: Setup wizard deactivation setting.

Warranty



This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2067843) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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