



Technical Service Bulletin

90 PSS Instrument cluster: Superimposed content in the information display

90 23 62 2072430/1 December 15, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron GT, RS e-tron GT, Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024	All	Virtual Cockpit

Condition

Customer States:

Content is displayed in the information line on top of other content in the Audi virtual cockpit.

Workshop findings:

The complaint only occurs in classic performance layout (with power meter in center of display). The concern does not occur in the two other layouts.

In Figure 1, the area affected when the issue occurs is marked in red.



Figure 1: Superimposed content inside red square.

Technical Background

Software issue in the instrument cluster.

Production Solution



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This bulletin will be updated when more information is available. A solution is currently under development.

Service

1. Explain to the customer that a solution is expected to be available by the end of the 2nd quarter of 2024 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links* >> *Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2072430**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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