



# Service Bulletin

File in Section: -

Bulletin No.: PIT5182

Date: September, 2012

## PRELIMINARY INFORMATION

**Subject:** Radio Button Backlighting Inoperative (Inspect X212 Connector)

**Models:** 2007 - 2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe  
2007 - 2013 GMC Sierra, Yukon, Yukon XL  
Without Y91 or STZ

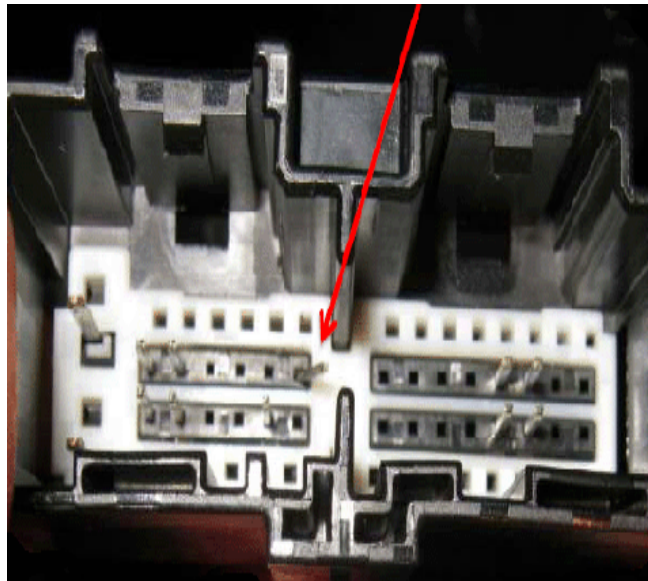
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some owners may comment that the backlighting for the radio buttons is inoperative. The radio display will work properly and dim up and down with the panel dimmer switch. This could be caused by an open/high resistance in the LED Dimming circuit 6817 to the radio.

### Recommendation/Instructions

If after performing normal diagnostics and the concern is not found, inspect for a bent or backed out terminal at connector X212 pin B7 (see picture below). Repair as necessary.



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### Warranty Information

For vehicles repaired under warranty, please use the appropriate warranty labor operation based on the actual cause and repair. The latest version of bulletin 10-00-89-005A: "Warranty Administration - Revised Wiring Repair Labor Operations and Required Additional Information" can use as a reference.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.