



Preliminary Information

PIC6497A Click or Tick Noise When Adjusting HVAC Temperature

Proactive

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Lyriq	2023 - 2024	All	All	All	All

Involved Region or Country	North America
Condition	A click or tick noise may be heard when adjusting the HVAC temperature on either the left or right side in the mid range, typically 70 to 85 degrees.
Cause	Under investigation.

Correction:

Engineering is aware of the concern and is working on a resolution.

This will not affect the designed performance or reliability of the vehicle.

This PI will be converted to a bulletin when a resolution is available.

Version History

Version	2
Modified	03/22/2023 - Created on. 09/05/2023 - Updated to add 2024 Model Year.



GENERAL MOTORS