

REFERENCE:	TSB: 23-027-23 GROUP 23 - Body	Date:	February 21, 2023	REVISION:	-
VEHICLES AFFECTED:	2023 (JL) Jeep Wrangler 2023 (JT) Jeep Gladiator This bulletin applies to vehicles built on and before November 17, 2022 (MDH 1117XX) equipped with Side Steps (Sales Code MRK).	MARKET APPLICABILITY:			
CUSTOMER SYMPTOM:	Vehicles ordered with side steps did not receive side steps installed.				
CAUSE:	Missing side steps.				

REPAIR SUMMARY:

This bulletin involves installing missing side steps.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-09-01-96	Side Steps - Install (Both Sides) (0 – Introduction)	23 - Body	0.6 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68292906AF	Step, Side	Right JL Four Door
1 (AR)	68292907AF	Step, Side	Left JL Four Door
1 (AR)	68292908AE	Step, Side	Right JL Two Door
1 (AR)	68292909AE	Step, Side	Left JL Two Door
1 (AR)	68341196AA	Step, Side	Tubular Black Gladiator Right
1 (AR)	68341197AA	Step, Side	Tubular Black Gladiator Left
1 (AR)	06102238AA	M6 X 1.00 Nut and Washer	
1 (AR)	06102165AA	Bolt and Washer	

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble codes (DTC)s or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Install the side steps. Refer to the detailed service procedures listed in DealerConnect>Service Library under: 23 - Body / Exterior / Step, Side / Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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