



Technical Service Bulletin

57 Ghost Fault "B200096: Control Module Faulty, Symptom 131164" Stored in 0046

57 23 28 2072187/2 December 20, 2023. Supersedes Technical Service Bulletin Group 57 number 23-24 dated November 22, 2023 for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|--|------|-----------|----------------------------|
| A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7, A8, S8, Q5, Q5 e quattro, Q5 Sportback, SQ5, and SQ5 Sportback | 2024 | All | Not Applicable |

Condition

| REVISION HISTORY | | |
|------------------|------------|---|
| Revision | Date | Purpose |
| 2 | - | Revised <i>Service</i> (Solution provided) Revised <i>Warranty</i> (Table added) |
| 1 | 11/22/2023 | Initial publication |

Customer states:

No customer concerns, it is found during PDI or any other diagnostic work.

Workshop findings:

The following DTC and symptom code are stored in the Comfort System Control Module, J393 (address word 0046), even though there is no problem in the vehicle:

- **B200096:** Control Module Faulty (**Symptom 131164**)

Technical Background

Software issue in the convenience control unit J393 (diagnostic address 0046).

Production Solution



Technical Service Bulletin

Not applicable.

Service

Run the control module replacement test plan “0046 - Replace control unit” in ODIS (version 23.1.3 or higher), without actually replacing the control unit. This will delete the DTC.

Warranty

| | | | |
|-------------------------|--|--------------|--|
| Claim Type: | <ul style="list-style-type: none">• 110 Up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. | | |
| Service Number: | 5789 | | |
| Damage Code: | 0040 | | |
| Diagnostic Time: | GFF | 0150 0060 | Time stated on the diagnostic protocol (Max 50 TU) |
| | Road test prior to the service procedure | No allowance | 0 TU |
| | Road test after the service procedure | No allowance | 0 TU |
| Claim Comment: | As per TSB 2072187/2 | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2072187**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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