



Technical Service Bulletin

91 Android Module: Weather widget not working correctly

91 23 56 2072471/1 December 21, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A4 allroad, S5, A5, A5 Cabriolet, A5 Sportback, S5, S5 Cabriolet, S5 Sportback, RS 5, RS 5 Sportback, A6, A6 allroad, S6, RS 6 Avant, A7, S7, RS 7 Avant, A8, S8, e-tron GT, RS e-tron GT, Q5, Q5 Sportback, Q5 e-quattro, SQ5, SQ5 Sportback, Q7, SQ7, Q8, SQ8, RS Q8, Q8 e-tron quattro, Q8 Sportback e-tron, SQ8 e-tron quattro, and SQ8 Sportback e-tron	2024	All	Not Applicable

Condition

Customer states:

- “An error has occurred” is displayed on the weather widget on the MMI (see *Figure 1*).

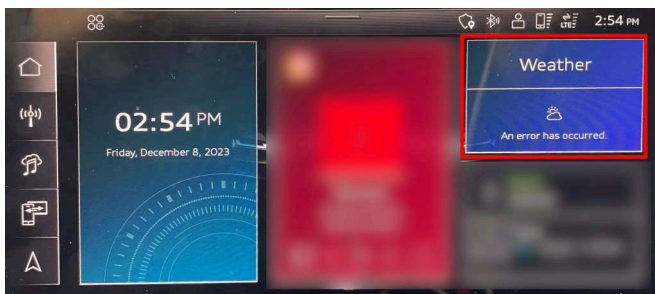


Figure 1: Weather widget error.

Workshop findings:

- No Relevant DTCs are stored.

Technical Background

A software related issue in the Audi Android Module -J1243- (address word 078E) may cause the issue described in this TSB.

Production Solution

New Audi Android Module software in production.



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Service

- Explain to the customer that a solution is expected to be available by the end of the 2nd quarter of 2024 (subject to change) and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
- The new software for the Audi Android Module -J1243- (address word 078E) will be distributed via an over-the-air (OTA) update, therefore, no further dealership visit is required regarding this complaint.

Workaround:

Weather information can be accessed via the conventional Audi Connect weather tile.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2072471**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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